



Khyber Pakhtunkhwa Mocan **sarmayakari** Krom (KPHCIP)
Sihatas Mukama



Bal'usa'a Mocan Phon'd

BHU Mumuret

Ucaw mastruk 2023

Tayar kai aaw

**Krom Intizam Garaw Chelak as Moashra as Hifazat garaw T'im - Khyber Pakhtunkhwa
Mocan Sarmayakari Krom (PMU-KPMSP Sihat)**

ABBREVIATIONS

| | | |
|----------|---|---|
| AKRSP | - | Agha Khan Rural Support Program |
| AVDP | - | Ayun and Valleys Development Program |
| BHU | - | Basic Health Unit |
| CEMP | - | Contractor Environment Management Plan |
| DHO | - | District Health Officer |
| DHQ | - | District Head Quarter |
| EMP | - | Environment Management Plan |
| FGDs | - | Focus Group Discussions |
| GAC | - | Global Affairs Canada |
| GRM | - | Grievance Redress Mechanism |
| HRH | - | Human Resource for Health |
| IPP | - | Indigenous People Plan |
| IPs | - | Indigenous People |
| KIIs | - | Key Informant Interviews |
| LHVs | - | Lady Health Visitors |
| LHW | - | Lady Health Worker |
| NGO | - | Non-Governmental Organization |
| KPHCIP - | | Khyber Pakhtunkhwa Human Capital Investment Project |
| OP | - | Operational Policy |
| PDO | - | Project Development Objective |
| PMU | - | Project Management Unit |
| RHC | - | Rural Health Centre |
| SIF | - | Secours Islamique France |
| SRSP | - | Sarhad Rural Support Program |
| TMA | - | Tehsil Municipal Administration |
| UC | - | Union Council |
| VC | - | Village Councilor |
| WB | - | World Bank |

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1. Tariph zhe khial

Shia IPP as cot'ala po'n' tayar kai shiaw ki Kal'as'a mocan pi d'aran una sihat as khialas suklatas bahali as barauna mashbara as bati kia ki Kal'as'a mocan abad zhaga ai d'aran as pi nuksan zhali shiaw. Shia zhaga Kal'as'a desh mumuret as s'oi shiaw, seo past c'atraw zilla una shiaw. IPP as maksat bahali as krom ai **asarat** desha karik zhe shama mondr yakini karik ki Bal'us'a ghrom chom an hak an zhe ajatan **ektiram** kareli. Shia phon'd Mumuret desh una Kal'as'a ghrom chom as thara kia asta khaca **asaratan** pi bac hikas yao kam karikas bati naksha pashel dai, a ya mocuna desh ani bas' ghriawan som mashbara an zhe **us't'ik nisikas khial thai krom karik**. Akwame mutahida as muhajirin an hai kamishner as mutabekan Kal'as'a Pakistan una sawin pi ziad Bal'us'a moc ghoi jhonin dai. Shama shen'hen' mi World bank as **amal** as palisi 4.10 as mutabekan Kal'as'a Bal'us'a moc ghoi mani an. WB OP 4.10 yakin del dai ki Tharaki as amal, bal'us'a mocan izat, mocan hak, mali zhe dastur an pura ehtiram kariw dai. Bank dec ghriawan pi mutaliba kariw dai ki se pun'd'irak an bati tajwiz kada krom an bati micmi, awelaaw zhe agahi mashbara as amal una masruph hiw ori kia ki bal'us'a moc mutasir karin dai, Tasi natija uno **mutasir** hul'a bal'us'a mocan ghenaw krom as bati bo ghrom chom an Hamdardi hasil hiw dai. Shia krom yao **no'aw** krom ai paida hiaw kia asta shum asarat ani bac hik, kam karik, yao yawan hikas ikdamat asta yakini sawzel dai. Isa maksat IPs as tante thaw hiaw tharaki as pi shen'hen' phaida Ghrihikas **imkanat** dek ki se mukamal, zhalik bas' zhe us't'ik nisik as pharak as bati **hesas** hiw.

Shia Bal'us'a Mocan phon'd (IPP) har rhuyakan bas' ghriawan pi mashbara zhe krom as maalamat sariaikas buniad una shiaw, tara d'aran as taba hul'a sihatas suklat(BHU) as nasen apaw diaw ghrom chom ani moc shamil aan kia ki Mumuret, Past catraw d'aran as jawabi krom as wajhen dai bahali as bati tajwiz kai shian. A ya pashala **ikdamat** an mocaw shen'hen' **ikdamat** shian teo amjam dieli zhe isa kormas mocuna **track** kareli gheri eli krom as **d'izain** una zhe jiek una shamil kai shian. Ripot' adhe asta krom an ticak tariph, **no'aw krom** an taphsil, IPs as thara WB palisi(OP 4.10) zhe mashbara zhe maalamat sariekas adhe asta taphsil del dai. **IPP har kromas thara ikdam zhe rhuaw ripot' karikas abel' kariw dai.**

2. Krom as taphsil

2.1. Krom as jaiza

Khyber Pakhtunkhwa (GoKP) ani Sarkar World Bank(WB) as yawan as thara KP Mocan sarmayakari Krom(KPHCIP) rhuaw oni dai. Isa krom as maksat KP ani jus'il'a Muhajirin **mez bani** karaw zilla ai Sihat as **miyar** zhe talimas khedmat prus't' karik shiaw tara COVID-19 pregijaw lahazi khulaikas bati yawan asta **shamil** shiaw. Isa krom as maksat khojik zhe dikas pharak pura karikas bati **d'airek sarmaya kari** kai zhe prus't' **intizam** zhe **rul** as zariauna **khedmat** karikas **nizam** d'ang karik.

2.2. Krom as Tharakias Maksat

Shia tajwiz kada krom as tharakias maksat (PDO) Khyber Pakhtunkhwa as jus'il'a zilla ai sihatas khialas buniadi khedmat zhe awelo talim as khedmat zhalik, ajat, zhe **miyar** prus't' karik shiaw.

2.3. Krom as wat

Shia krom **Mali** kaw 2021 ani ghri mali kaw 2025 una zha ponj kaw mocuna **lagu** hikas bas'ek shiaw.

2.4. Krom as nis'an zhaga

Shia krom asal zilla Peshawar, Nowshera, Haripur zhe Swabi ajus'aw. Emi zilla muhajirin mocan **tadad** zhe suba as kal'aaw tharakiati phon'd ya tharakiati malgiran pi dita pun'irakan hatya jiai jus'i shian. D'aran as **jawabi** krom as **lihaz** una, siahtas hisa as wadi asta dash zhe s'oa d'aran una nuksan zhal'il'a zilla an jawab dieli hiw, te Dir lower, Dir upper, Charsadda, Abbottabad, Lakki, DI Khan, Upper Chitral, Chitral, Swat, Tank, Chitral Lower, Karak Kohistan Lower, Kohistan upper, Kolai palas (Kohistan), Khurram Upper zhe Shangla.

3. **No'aw** krom as taphsil

Zhang as t'em una sihat zhe talim kamzor **shuba** an mocaw ek. Ucaw mastruk 2022 as macai Pura muluk zhe Suba Khyber Pakhtunkhwa d'aran nuksan araw. **Buniadi** dhanca as kaphi nuksan as som justuna siahtas khialas suklat zhe bhan'daikein adhe yao **pura** nuksan hawan. KP-HCIP d'aran as jawabi kormas bati Khyber Pakhtunkhwa ani Sarkar as som siahtas nuksan hul'a suklat zhe bhan'daikein warek kawa sawzek, no'a kai sawzek zhe shato mi gheri sawzek una yawan hin ghoi **tawaku** thel dai.

D'aran ikas thara Khyber Pakhtunkhwa ai dash zhe sata zilla ai nuksan azhal'aw. Awelo jagaikas mutabekan takriban dash zhe ponja suklat ahiraw shen'hen' ki 143 siahtas suklat an hatya o adhe nuksan azhal'aw. Toa phato, nuksan zhal'il'a whan' una siahtas khedmat as ajati ishnyahari, chutyak hisa ek karik, malgiran rhaw siahtas dukan sawzek zhe khas kai d'aran ul'a zhaga ai no'a dur sawzaikas bati d'aran as pi bac hikas buniad as thara sihat as khial zhal'aikas ek bo prus't' **nizam** tayar karikas ek prus't' **moka** pashel dai. Nuksan zhal'il'a siahtas suklat an phirist cot'ala po'n' s'o as **tor una** dai shiaw.

Badkhesmati as thara, Kp ai siahtas khial as nuksan zhal'il'a warek zilla an mocai shonjaw d'aran as wajhen dai Kal'as'a desh ai BHU Mumuret as hatya adhe nuksan zhal'i shiaw. Nuksan as us't'ak as hatya jiai, BHU Mumuret as pis't'aw digha' ghona ga'ng thi shian rhuaw baro una ticak ya ziad d'aran as uk ikas **surat uno** pura BHU as abadi kamzor kariw. Siahtas khialas shia suklat babayug una dhen'taw dai d'aran iw dai tasa phon'd una shiaw. BHU as nuksan zhal'il'a pis't'aw dhiga'a'i tichak **maramat** as

View of Damaged back wall of BHU

zarurat shiaw se takriban 10 ani ghri 15 bas zha hiw dhiga' gheri sawzaik una kai. Shama asta **eshara** kariw dai ki ticak gheri sawzaikas korm BHU as amal una khas shum asarat ne histiw. Agar ki nuksan as us't'ak bo kam shiaw, Rhuaw baro una d'aran as bati ek d'ang hiphazati digha' as zarurat shiaw. Mumuret as nasenaw apaw diaw desh ani mocan som jus bal'us'a Kal'as'a moc **medical ilaj as bati BHU as thara inhisar Karin** dai. Nuksan zhal'il'a siahtas suklat no'a kai sawzek yao gheri KP Sarkar d'aran as mutalek yawan pashaikas bati krom as intizam karaw chelak Kal'as'a desh Mumuret zhaga una shiaw BHU gheri sawzaikas erada thel dai tara bal'us'a moc apaw deny dai. Ia shisa mondr as khial thel ki Kal'as'a ghrom chom as som jus desh ani ghrom chom as sihat as khial as **khedmat** dikas bati ajati miyar zhe ajat pura kariw.

BHU Mumuret awelo t'em 1966 ai saus thi ashis . Isa saw zhaga 75 Marla ya o 3.15 Kanal ya o 20418.8 Square feet una prigiji shiaw. A ya saw kai dash zhe ega moc aan ,(sat purus' zhe caw istrizha.) Shemi krom garaw an mocaw ek ta Medical Ghaderak aaw(shia post' akheri s'o mastruk aw an'day khali shiaw), ek Medical T'eknishen zhe ek Disperser(purus'), ek EPI (purus'), du o ward-suda (purus') zhe ek LHV, tre mid-wives zhe ek s'os'kaw aan. BHU as imarat as mocuna shemi shian ;(1) caw karma(2)chutyak OT (jagauni karma) zhe (3)wal'ikas whan' (4)duo batrum (istrizhon zhe puruz'on) (5)caw peramed'ikis apaw diuni (6) duo cawkedaran apaw diuni (7)ek medical Ghaderakas –Dur (8)ek peramed'ikis apaw diumi krom garaw an kamra (9) LHW as purguramas dawtar zhe (10)dawahi thauni. Shel'i pashala kamra bac thi ashini d'aran as mocai shen' ki khali pis't'aw digha' BHU as kharab thi ashis d'aran as wajen.

Another view of major cracks in back wall of BHU

4. WB as krom bal'us'a mocan (OP 4.10)

World Bank amali palisi 4.10 shama mondr yakini kaw dai ki tharaki as amal pura tor una ektiram kariw prus't' as, mocan hakas, **maishiat**, zhe Bal'us'a macan us't'ik nisik as. Emi pura kroman bati kia bank as mali zhe **mutasir** hul'a bal'us'a mocan, bank dec ghriawan pi mutaliba kariw dai ki se pund'irakan bati tajwiz kada krom an bati micmi, awelaw zhe agahi mashbar as amal una masruph hiw ori kia ki bal'us'a moc mutasir Karin dai. **Shama shen'hen' c'hik bank an maliati krom ai ek kimono akdamad an'dei mocai hieli.**

1. Bank as ghenaw **skringing** shisa mondr as nis'an karikas bati shia krom zhaga una Bal'us'a moc aan ,ya o kromas zhaga una ek thi aan.
2. Dec griaw an ghanaw ek **mashrati tashkhiz.**
3. Krom as har darja una **mutasir** hul'a balus'a ghrom chom as som amal as micmi, awelaaw zhe agahi **mashbara khas kai krom as tayari as mocai, tasi khialat pura jonikas zhe tasi pregijina ghorm chom as krom as bati yawan hik.**
4. Ek bal'us'a mocan phon'd as tayari ya ek bal'us'a mocan phon'd as khaka; zhe
5. Bal'us'a mocan pon'd as khaka thar dras'nek ya o bal'us'a mocan phon'd as khaka as dhanca.

WB as ijazat dikani pis't'awo, shama phon'd website una zhe bhungci mocan hatya awami Karin pariw.

5. Buniadi Moashrati-Mali/ Us't'ik nisikas Maalumat

2017 moc is'mar ripot' as mutabekan E'he'n' UC as 27 ghrom 28182 mocan som zhe 3983 dur (average)7.07 durai mocan **tadat** shiaw. Kal'as'on abadi saw kai 4100(2013) moc E'he'n' UC as 15 ghromai apaw deny dai, se E'he'n' ai pura abadi as 14.5% hiw dai.

Kal'as'a desh Pakistan as **suri bihot'ik** ghen C'atraw zilla una shiaw tasi dur 4100 mocan thara **mushtamil** te kafir ya Kalashi nomas thara mashur. Te tan us't'ik nisikas, zuban as, zhe kaweri as

wajhen dai bo warek zhe pura dunya una **zuban** as zhe **insani mahirin an** hatya bo jhonin pariw dai. Shemi ghrom chom ani moc philahal past C'atraw ai E'he'n' Union council(UC) as Mumuret, Rukmu, zhe Biriw desh ai aan. Jabki adhe o krom zhe talim as maksat as bati C'atraw zhe warek Pakistan as shahar ai apaw deny dai. Zhaga as **Numaish** warek shiaw 28.5% srast, bo kirik wal'a dhe'n'ta, khali dhe'n'ta, zhe lalimi Zemin ai pregiji shiaw, zhe 62% Zemin o thon janghal as son as thara shamil shiaw C'atraw Behre rum as c'uc'hu hawa shiaw tara nel'a o takriban kia ne mucaw. Heman rhato Pec'i istek t'emo -10 OC zha pal'aw dai. Shahar ai o heman kirik kaphi guraka hiw se du phut' una zha sariik am mondr. Bo hutal'aa kirik dyek 20 meter(70 feet) zha hiw. Heman o dio bo osh hiw. Kal'asa' desh ek bo desha zhaga tara s'oi zhagaw bianai mocan zhe edara an som bo kam **rabta** shiaw jabki ia kasawan ikas wajhen dai badel hiw dai. Te **mazahabi** zhe us't'ik nisikas **tor una** tan mirasi zemin (just awami Zemin) an som just aan. Te tan Zemin Kis'ikas zhe caraikas bati ajat una onin dai. Tasi Zemin as adhe hisa o dastur mad'aw jaw as bati thawai shiaw.

AVDP as **rehtumai** karaw, Ishpata news ani CEO , zhe akliatan awelaaw wazir as mutabekan, 7 ani ghri 9 ghrom sihatas khialas **khedmat** as bati BHU Mumuret as thara iinhsar Karin dai. Mumuret as pura abadi 8741 shiaw. Tal'el'e mocaw 1197 dur shian, September 2022 ai Ishpata News Network zhe AVDP as zariauna kada dur is'mar as mutabekan 245 durai 1795 Kal'as'a moc aan, tasi (average) durai mocan tadad 7.7 shiaw.

Kal'as'a whar junubi Himalaya ai bo warek wharan rhaw ek Dardic Whar. Kimon K'alas'a whar karaw patua whar jhonin dai se zhaga una muktaliw mocan tan mocuna **rabta** as bati ajat hiaw ek dardic wharas justuna Pakistan ai sarkari whar Urdu asta.

Kal'as'a bo suda Primary bhan'daikein ai sabak maan dai zhe adheo sabak maikas bati hai"high" bhan'daikain ai zhe university ai parin dai. Philahal Mumuret desh shian bhan'daikein an suklat GGHS Payeen 01,GPS 06 zhe GKPS 02, private bandaikain 03 zhe sudon middle bandaikain 01, GHS sudon 01, GGHS 01 zhe ego private college 01 shiaw. 90% ani ziad Kal'as'a suda sarkari bhan'daikein ai parin dai zhe adheo rhuaw sabak as bati c'atraw asta parin dai. Kal'as'a desh sudon o Kal'as'a whar an talim diun pariw dai take te tan mazahab zhe us't'ik nisik prus't' kai jhonin. Higher secondary talim as bati atra zhaga una ziada tar sarkari bandaikain shian: Te Kal'as'a whar an yao Kal'as'a mazahab zhe us't'ik nisikas barauna ne c'ic'henny dai zhe te tan **nisab** as hisa as tor una islami izum o zaruri dyionu thi shiaw.

Istrizha sawin pi ziad zukurdhai c'hetrav krom zhe janghalaw krom Karin dai jabki purus' wal' moci, chamani sawzek, c'hir dhuik warek krom Karin. Pura pe jiek hawaw haw Kal'as'a desh ek **padrana** moashra, tara mali, siyasi, zhe us't'ik nisikas as zhaga ai takl'a mocan **ghalba** shiaw. Am tor una purus' **durai mal** sambhal karin dai zhe durai goghona phaisila Karin dai. Juo ghenno is'trizha **mali** krom as ek ghona hisa upren dai awelo shen'hen' ki zemindari Karin dai, adhe istrizho tan dukan **calhenny** dai zhe isa som jus kasawan saman bhrikin dai, zhe duraw krom Karin dai shen'hen' ki sudayak dharik, uk sariek, au pacek zhe pirhan mod'ik warek asta.

Mumuret apaw diaw ziada tar mal zhe zemindari an thara **inhisar** Karin dai. Kal'as'a adhe mocan o chutyak chutyak karubar shian tasi mocai Mumuret sarak una hot'el zhe dukan shian zhe adhe o hot'el ai mulazim aan. Chutyak karubari moc ziada tar kasawan thara **inhisar** Karin dai.

Kal'as'on mal adhrak as,mewaan mut'aw hasil hiaw ishnyahari zhe zemindari as thara shiaw te ziada istrizhon krom shian gheri mal dharikas mosimi ek awatani ek awata parik shiaw. Chutyak, uk wal'a c'hetrav joari, guum, zhe da'u kis'in dai. Mewa **zhe d'ang het'uk** wal'a, shen'hen' ki bribo, dharc' pal'aw, t'ong, az'a'i asta Mumuret zhe Rukmu deshuna beny dai. Kutsi adhrak aw sarieny dai, emi

muc'a pund'irakan bati ghrom chom ani biana bhrin'kin dai. Pay caraikas ek khas zhanwar te dewa an tupha jos'in dai.

Kal'as'on Khawsangaw dunia una manshur. .Kal'as'a pura kal'an bo khawsangaw **manaw** Karin, Tara mocuna har rhuyakan nat' Karin dai. S'o bas hatya, desh ani dasturi Gho'n' an **takribat** zhe zhuk pik hiw dai. Kal'an Kal'as'a desh una shemi khawsangaw hin dai shen'hen' ki (1) Zhoshi, (2) Ucaw, (3) Pu'n'. (4) zhe Cawmos,

Ek shikhayat as **nizam** as mutabekan, har Ghrom una Kal'as'a Desh una tan Kazi aan(dasturi /mazhabi ghad'herak an tasi **daira akhtiar** una bo ghrom shamil shian; ghrom chom tan dasturi **darja bandi** as **perwi** karin dai) purus' zhe istrizha awdu ghenaw. Se marakha ani **musatakil rukun** as tor una asta **khedmat** kariw dai (gad'herakan ek dasturi **asambeli** se itiphakas thara zhe desh ani dastur as mutabekan **phaisila** Kariw dai) take ghrom chom ani moc an mocuna kia asta janjal khulaun pariw. Shemi kazi har khasangaw as Tarik as mondr dek, janjal khulek zhe shama mondr yakini sawzaikas zimadar ki ghrom chom desh ani dasturas pabandi kariw. Te juanan **rusmat, sadka zhe kurban** an izum zhe mondr asta den dai.

Kal'as'a kazian asta shen'he mi hasiat shiaw jese **ki islam una imam zhe ulama zhe isahi ona pop zhe paderi** as shian. Se mazhabi bhan'dawaw as tor una asta jonun pariw dai se dasturi us't'ik nisik as tharikaan **rehnumai** kariw dai. Se muashraas ek izat as bas' moc shen'hen' ki ek jhonaw Mhasta wal'a zhe prus't' krom garaw moc. Kas ki kal'as'a **nasal** as thara ziat ac'hon'ik yaad hin ho te post as bati jus'in pariw dai. Mashbarai amal as mocai, du strizha **fokel** moc tasi nom Iran bibi zhe Shaira bibi a **int'erwiw** jhonaw moc zhe makami **fokel** mocan tor una kai aan. Shemi du istrizha fokel moc Mumuret grom chom una te prus't kai jhonin pariw dai koki te istrizha Kazian tor as thara **khedmat** Karin dai zhe Wilij konsiler tor una **nom rhuaw** oni shian zhe tan kal'as'a grom chom as **rehnumai** Karin dai. Wadi asta, shatra mi BHU Mumuret una krom garaw du istrizha LHVS sihat as hifazat as suklat una PCMC mocan som mashbara as mocai phuci an.

E'n'hen' unien konsel una kimono warek Baen ul akwami NGOs krom karin dai, asa som justuna mumuret desh una warek rhuyakan **mudakhilad** as som/filhal agha khan rural support program (AKRSP)zhe Global affairs Canada (GAC) as **mali** yawan som, Ayun Valleys Development Program (AVDP)as nomas thara ek desh ani NGO Mumuret una krom kariw dai. Asi krom una **us'tik nisikas rhuyan** as som mutalek wakia karik, dimagi sihat as som mutalek an'ga karikas marakha karik, ghrom chom as buniad una bac karikas ghrup sawzek (khas kai istrizhom bati) zhe Mumuret una istrizhon higer sekandri bhan'daikin ai l'abhe' as ishnyahari dek shamil shian.

Ek warek desh ani edara lshpata news, ek NGO as tor una krom kariw dai zhe filhal kal'as'a ghrom chom una **muashrati mali** sarwey kariw dai. Shisa krom as bati United States institute of Peace (USIP) ghenaw yawan thi shiaw. Sarhad Rural Support Program (SRSP) ek **mashur** desh ani adara, sudayakan hifazat as krom an thara **tawaju** thel dai, khas kai E'n'hen unien konsel as udriman d'haran as pi **mutasir** hul'a zhaga una, Mumuret una kal'as'om ghrom chom an som

Adhe asta, Secuours Islmiqe France (SIF) nom an ek Ben ul akwakmi NGO krom as badla una **nakat** zhe zhukas bati muc'a krom an **nakti** krom an **mudakhilatas** som, Mumuret whan' una krom kariw dai.

6. Bal'us'a mocan phon'd (IPP)

Kal'as'a desh una d'aran una nuksan hul'a BHU- Mumuret shisi krom an gheri sawzaikas bati bal'us'a mocan phon'd **darkar** shiaw. Shama IPP WB OP 4.10 as mutabek una tayar Karin dai, se Bal'us'a mocan bati. Shen'hen'ki, d'aran as **halagul** as **jawab** as hatya jiai, WB as palisi

Bal'us'a mocan OP 4.10 thara harakta una oni shiaw, shenhen' thio, la IPP Past C'hatraw kal'as'a desh Mumuret d'aran una nuksan hul'a sihat as khial as suklat hikas wajhen dai tayar kareli.

BHU-Mumuret as gheri sawzaikas bati ponj ani ghri sat zhoshi Mastruk 2023 una ghrom chom as masbara an/FGDs zhe khas jhonaw mocan som mashkulgi hawan.

7. Bas' ghriawan mashbara

IPP as sawzaikas amal una, gezhi kai jhonaw mocan rhaw mashkulgi (KIIs), zhe BHU Mumuret as nasen ya tasa nasen apaw diaw Kal'as'a moc awdu purus' zhe istrizhon zhe peruk edara ani krom garaw an som FGDs Karin paraw. **Mokhar ul zikir** una BHU una awelo Sihat as khial as Intizam karaw kamet'i (PCMC) ani moc zhe Dist'rikani sihat as dawtar ani gad'herakan (DHO) dawtar, MS DHQ Hospital Chitral, Desh ani intizamia, zhe Wilij konsiler shamil aini. Desh ani moashrati krom garaw zhe desh ani tanzim/NGOs shen'hen' ki AVDP, Ishpata News zhe desh ani mocan mocai ya tasi bati krom garaw **behbudi** tanzim an asta interview Karin paraw Shemi mashkulgi Zhoshi mastruk 5 ani ghri 7 una zha hawan. Saw kai 7 FGDs/ Mashbarati marakha zhe 9 KIIs Karin paraw, tara desh ani ghrom chom Kal'as'a zhe patua shek awdu shamil aini tara 98 moc on tasi mocaw 52 purus' zhe 46 istrizha aini. Desh ani dastur jiai istrizhon som gezhi gezhi kai milaw hiwen paraw take gheri sawzaikas kormas phon'd as barauna istrizha tan cit as thara tan rai zhe **khadshaat** maik bhaan oria. Moc zhe istrizhon awduin som mashbarahi marakha ani phirist zhe FGDs zhe KIIs an taphsil cot'ala po'n' 3 as tor una dai shiaw.

1. Tharika kar

Bal'us'a mocan shia phon'd as tayari as shurugek una gezhi kai KIIs, zhe FGDs Kal'as'a mocan som hawan, se ya ta s'oi yao nasen ow yao BHU as thara ec histin dai, tara awdu Kal'as'a moc, istrizha zhe patua shek ghrom chom shamil aan gheri warek bas' ghriaw tasi mocai peruk mukama o gad'herakan khas kai DHO zhe MS DHO Aspatal past C'atraw zhe BHU una Awelo Sihat as Khialas Kamet'i (PCMC) ani moc, TMA ani gad'herakan, DHO ani gad'herakan, Kal'as'a desh krom garaw desh ai edara shen'hen' ki AVDP, Ishapta News zhe Tarakiati edara an marakha hawan. Saw kai 7 grup marakha zhe 9 khas jhonawan int'erwiw Karin paraw tal'ai mocai 52 purus' zhe 46 istrizha saw kai 98 moc hisa aghrian. Kal'as'on som justuna Patua shek ghrom chom ani istrizhon som desha ani dastur as mutabekan Gezhi kai marakha hawan, tara istrizhon tan citan BHU una gheri sawzaikas phon'd as krom as barauna tan rai zhe **khadshaat maikas moka** milaw hawaw. Mashbara an **khulasa zhaga** 2 una dai shiaw.

Urdu an tarjuma as som justuna Angrezian ek sawalnama tayar kai ashis (Cot'ala po'n' 4 zhe 5 as tartib as tor una s'at'ai shiaw). **Rasmi** mashbara **as amal** ani s'umber, sawalnama as **bahau** zhe **tartib** dikas bati s'umber mina jiaun paraw. **Pretesting exercise** as natija as buniad una, sawal tasa mutabekan gheri **tartib** dai ashis.

Kal'as'a moc kas som ki mashbara kai ashis te istrizha zhe purus' awdu urdu whar karik zhe jhonik una mahir aini. Albat kawa ki tarjuma as ajat ashis, ek desh ani edara ani ek desh ani **moashrati** krom garaw mashbarai marakha as t'emai **tarjuma** karaw yawan as bati **shamil** kai ashis. Se am Kal'as'a wharan phucil'a sawal an tarjuma karikuna yawan hawaw.

2. Gheri Sawzaikas kromai Bas' ghriawan Mashbara as maksat

BHU Mumuret/Kandisar as nasen apaw diaw ghrom chom as som just warek asta nasen bas' ghriawan som masbarahi mashkulghi:

- Gheri sawzaikas phon'd as krom as bara una aam bas' ghri awan khas kai kal'as'a mocan rai sariek.
- Tasi som kia asta **tajawiz** hin zhe kia asta **khadsha** shian ho te **rikat'** una thaelak te **rikat'** karik, zhe
- Gheri sawzaikas phon'd as krom as mocai **munasib riayad as akdamat** apnaw kai shemi **khadshad** desha karik.

3. Bas' ghriawan No'aw krom

No'aw krom as gheri sawzaikas krom as bati kura ki bas' ghriawan **nis'an dehi** kai shiaw ho te kal'as'a zhe warek moc (awdu purus' zhe istrizha) aan te yata ya o isa nasen apaw deny dai zhe d'aranas nuksan hul'a sihat as khialas suklat BHU Mumuret as thara **inhisar** karin dai. Tasi warek asta bas'griawan nis'ani kai shian asi mocai private edara, desh ani muhashrati **krom garaw** zhe awam as **numaidagan** shen'hen' ki DHO dawtar ani gad'herakan, **Tehsil municipal administration** ani gad'herakan aan.

No'aw kroman gheri sawzaikas mutabekan mashbara warek har rhuyakan zhagaai kai shian, BHU Mumuret as nasenaw khas kai kal'as'a mocan zhe patuon som warek **hul'a/dastiab** ghrom chomaw moc shirkat aran. Shaya zhaga 1 una no'aw krom as bas' ghriaw kai pashai shiaw.

Zhaga 1 No'aw bas' griaw an krom

| Darja war | Bas' ghriawan |
|---|--|
| Mutasir hul'a pat'i (awelo bas' ghriawan) | <ul style="list-style-type: none"> • D'aran mutasir hul'a BHU ani Para medical staff zhe PCMC ani moc. • Desh ani ghrom chom zhe nuksan hul'a BHU- Mumuret as nasen apaw diaw mocan som just istrizha zhe patua ghrom chom an ya o kura asta mazahabi akliat. |
| | <ul style="list-style-type: none"> • Tehsil Sihat as mukama c'atraw (Tehsil Sihat as Ghad'erakan) |
| Warek shawakin pat'i | <ul style="list-style-type: none"> • MS DHQ Aspatal C'atraw • NGOs krom Karin dai Mumuret Kal'as'a mocan bati • Desh ani moashrati krom garaw. • Kurei asta desh ani ghrom chom as edara /ghom as tharaki as edara krom kariw dai /hiphazat as bati zhe kal'as'a mocan tharaki as bati shen' ki E'he'n' zhe Desh as Tharaki as Program (AVDP) warek asta . • Sarkar as Deshani Gad'herakanan (ghrom zhe Nebarhud konsiler) • Desh as Imtizamiya as Gad'herakanan (TMA). • Kal'as'a Desh as Sihat as Mahiran. |

4. Mashbarai Marakha an Taphsil

Kal'as'on whan' una BHU Mumuret una gheri sawzaikas krom an mashbarai marakha zhoshi mastruk 2023 5 ani ghri 7 as mocai aran, shen'hen' ki zhaga 2 una shian.

Zhaga 2. Mashbara an zhe aham **maalumati** int'erwiw an taphsil

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| Is'mar | Adua/tarik | Zhaga | Hisa ghriawan tadad | | Remarks/Maik |
|---|-------------------------------------|--|----------------------------|----------|--|
| | | | Purus' | Istrizha | |
| 1 | Zhoshi mastruk 5 th , 23 | BHU-Mumuret/ Kandisar | 13 | 2 | PCMC ani mocan som marakha, asil'a BHU ani krom garaw(shatra mi BHU una krom garaw du Kal'as'a istrizha LHV's) zhe Ghrom Kandisar ghrom chom ani moc |
| 2 | Zhoshi mastruk 5 th , 23 | Kra'ka' ghrom una Shazada khana Chowk/Betak | -- | 7 | Kra'ka' ghrom una Kal'as'a ghrom chom ani istrizhon som marakha |
| 3 | Zhoshi mastruk 5 th , 23 | Kra'ka' ghrom una Abdul Halima Chowk/Betak | 6 | -- | Kra'ka' ghrom una Kal'as'a ghrom chom ani puruz'on som marakha |
| 4 | Zhoshi mastruk 7 th , 23 | Tsatura ghrom una Ghulam Noora Chowk/Betak | 14 | -- | Tsatura ghrom una Patua shek ghrom chom ani puruz'on som marakha |
| 5 | Zhoshi mastruk 6 th , 23 | Tsatura ghrom una Ghulam noora Chowk/Betak | -- | 8 | Tsatura ghrom una Patua shek ghrom chom ani istrizhon som marakha |
| 6 | Zhoshi mastruk 6 th , 23 | Anish ghrom una Ishpata News dawtar as bhronz una | -- | 27 | Marakha una Anish zhe Bru'a'n' ghrom ai Kal'as'a ghrom chom ani istrizha on |
| 7 | Zhoshi mastruk 6 th , 23 | Anish ghrom una Ishpata News dawtar as bhronz una | 10 | -- | Marakha una Anish zhe Bru'a'n' awdu ghrom ai Kal'as'a ghrom chom ani purus' on |
| Khas Jhonaw mocan Mashkulgi (KIIs) | | | | | |
| 8 | Zhoshi mastruk 3 th , 23 | Serena Hot'el Peshawar | 1 | | Aklat an mamilas awelaaw wazir Wazir zada som KII.. Se Kal'as'a ghrom chom ani asta |
| 9 | Zhoshi mastruk 5 th , 23 | BHU Mumuret | 1 | | AVDP ani manijer zhe ek moashrati krom garaw Javed sahab as som KII. |
| 10 | Zhoshi mastruk 5 th , 23 | MS DHQ aspatal past C'atraw | 1 | | Nazuk sihatas masla una Kal'as'on hatya khedmat karaw Shahzad haider ul mulk as som KII |
| 11 | Zhoshi mastruk 7 th , 23 | DHO as dawtar past C'atraw | 2 | | DHO past C'atraw ai Dr Fayaz Ali Loomi a som KII |
| 12 | Zhoshi mastruk 7 th , 23 | Tsatura ghrom una Ghulam noora Chowk/Betak | 1 | | Chermen Vilij konsel (Patua shek) Khalil ur rehman sahab as som KII |

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| | | | | | |
|--------------|-------------------------------------|--|-----------|-----------|--|
| 13 | Zhoshi mastruk 7 th , 23 | Anish ghrom una Ishpata News Network as dawtar | 1 | | Ishpata News as CEO zhe Wilij konsiler (Anish) Luke Rehmat sahab as som KII |
| 14 | Zhoshi mastruk 7 th , 23 | TMA as dawtar Mumuret as Anish ghrom una | 2 | | M.Hanif zhe Sikandar shah, TMO zhe Zhaga una pai jiwaw as som KII |
| 15 | Zhoshi mastruk 7 th , 23 | Mumuret as ghrom una Anish tasa dura | | 1 | Istrizha Wilij Konsiler Shaira se Kal'as'a ghrom chom Anish zhe Bru'a'n' Mumuret ai tasa som KII |
| 16 | Zhoshi mastruk 7 th , 23 | Mumuret as ghrom una Anish tasa dura | | 1 | Ek desh ai Moashrati krom garaw Iran Bibi se Anish-Bru'a'n' Mumurat ai tasa som KII |
| Total | | | 52 | 46 | |

8. FGDs as marakha as mocuna hisa ghriawan ghenaw uprala **khadshad**

FGDs/Masbarahi marakha as mocai hisa ghriawan ghenaw aham khadshad, khas tor una BHU Mumuret una gheri sawzaikas krom as mocai zhe pis'tawo isi **khulasa** zhaga 3 una shiaw.

Zhag 3. FGDs una hisa ghriawan **khadshat zhe jawabat**

| Is'mar | Hisa ghriawan khadshat | Riayatas ikdamat | Zimadari |
|--------|--|---|---|
| 1 | Khasip c'hic'il'a zhe Khasip ne c'hic'il'a kal'as'on ruziasan as bati krom dek Mumuret/ kal'as'a whan' ai apaw diawan hak . | Pura karik yakini sawzaikas bati t'ikadar as muhaida una ek khas mondr mocai diun pariw. Adhe asta shen' ki isa safa mondr hiw ki desh una apaw diaw an merit' as buniad una kod'el tharika kar as amal kai krom gharaw an tarji diun pariw. | Griikas mahiran ,CSC zhe T'ikadar as thara PD PMU Sihat . |
| 2 | Khas kai BHU una iaw Patua istrizhon parda as masla. | T'ikadar as muhaida una ek khas mondr mocai d'yiun pariw dai take a ya silsila una ekdamat as thara amal daramat sawzaun pariw dai . | T'ikadar, Ghrihikas mahir zhe Muashrati zhe mocan mahir PMU Sihat. |
| 3 | Sawzaikas ishnyahari BHU as rhuaw /udhrimana ne hisdeli take BHU as biana moteran ik zhe parik yakini sauz hiw. | T'ikadar as muhaida una ek khas mondr mocaio d'iun pariw take Pura karik yakini sauz hiw adekas ta shen'hen' ki shikhayat t'em una khulaikas bati GRM sawzaun pariw. | Mumuret ai desh ani TMA,T'ikadar , E zhe S as Mahir zhe Ghrihikas mahir PMU |
| 4 | Gheri sawzaikas krom as mocai BHU una shikhayat karikas sahi nizam shikhayat karikas bati ne hik. | PMA Sihat (zehre amal)as bati ek ghona satahi GRM sawzaun pariw to sawzaikas marhala una lagu karin pariw. | PMU, T'ikadar |
| 5 | Barhali as krom as mocai zhe pis't'aw sawzala ganda ishnyahari tada kis'ikas c'hetra ne istik | T'ikadar as muhaida una ek khas mondr mocai d'yiun pariw take Pura karik yakini sauz hiw take ama yakini sawzek hiw ki sawzala ganda ishnyahari kis'ikas c'hetra ne histin pariw. | Mumuret ai desh ani TMA, CSC, PMU, T'ikadar. |
| 6 | Mahol as asar shen'ki c'ikpak zhe un'dhru'n' dras'nik (ne hikas barabar)kocikas surat una,BHU as som | T'ikadar as muhaida una ek khas mondr mocai dyai shaya silsila un ekdamat amal daramad as pauband hiw pura hik yakini sawzaikas bati. | T'ikadar, ghrihikas mahir PMU zhe maholiat as fokal moc. |
| 7 | kal'as'a istrizha numainda as darkhas ki digha' as biri ziadaeli takei iw dai baro una d'aran una barkara thaw hiw. | Naksha jiawan mashbara zhe buniadi d'hanca as t'im andaza laghel zhe d'higa'as biri as taphsili jiel. Sawzaikas bati t'ikadar as rehnumai karin pariw. | PMU, CSC, T'ikadar |
| 8 | Onjaaw diga'as hutal'ai asta shonjaaw nuksaan hul'a diga'as mukabila una ziadaeli shia yakini hieli. Shia BHU as awelaaw hisa una krom garaw istrizhon hatya tasi phond yakini kareli. | Naksha diaw an nikrani as mahsbara zhe buniadi d'hanca as t'im andaza laghel zhe d'higa'as taphsili una dyel. Sawzaikas bati t'ikadar as rehnumai karin pariw. | PMU, CSC,T'ikadar |

| | | | |
|----|--|--|---|
| 9 | T'ikadar as krom garaw desh ani kal'as'on us'tik nisik, mamul zhe ikdar as bara una hesas ne hiw. | T'ikadar CESMP riayat karikas akdamat shamil shiaw shen'hen' ki ne kal'as'a sawzaikas krom garaw an Kal'asa' us't'ik nisikas barauna hesas kariw whan' una krom karikwew, take deshani us'tik nisikas aktiram kareli zhe khas kai kal'as'a istrizhon hifazat mesus karin agar whan' as s'oi pe aini haw zhe tikadar C-ESMP as hisa hal'i. | T'ikadar an EzheS gad'herakan zhe sihat as khial ani PCMC ani moc |
| 10 | Deshani patua (istrizha) shekhan ghrom chom ani tan ghrom so'i sihat as khial as suklat as darkhas aran , koki onjaw Mumuret –BHU 3-7 kilu mit'er desha shiaw zhe tara kia deshas iik parikas suklat ne shiaw .Dhen'ta zhaga hikaw wajen dai o tasi 1-2 gant'a hiw dai. | Agar sawzaikas suklat as bati bo ziat ishnyahari ajat pi hawan haw, ambulatri khadmat as hik mi kafi take adhek asar zhal'iw . | DHO zhe Rescue 1122 as khadmat |
| 11 | BHU RHC una apgret' hieli. | Shia masla sihat as edara as not'is una ghauras bati oneli. | Krom as d'airekt'er -PMU |
| 12 | Desh ani d'aktharan purus' zhe istrizha awduin hik yakini sawzaun pariw ori take d'aktharan pura t'em una hik yakini karin pariw | Shia masla sihat as edara as not'is una ghauras bati oneli. | DHO Krom as d'airekt'er -PMU |

9. Rhuaw onikas intizamaat

E zhe S as ajat o **bidding** cot'ala po'n' as mocas dyiun pariw gheri **site** ani t'ikadar **muhaida** as tor una ek **tamirati maholiati** zhe moshra as intizami phon'd (CESMP) as krom Sihat as hisa as **project director** KPHCIP PMU as som sariakas **pawband** hiw take gheri sawzaikas krom shuruk karik ani s'umber **clearance** as bati bank una sariak hiw. CESMP **faraz an zhe zimadari an khaka** pashel maholiayati zhe moashrati khatra an barauna maaw gheri **peshawarana zhe ghrom chom as sihat zhe hiphazati masail** an som jus **riayat** karikas **tajwiz** kariw. Riayat karikas **ikdamat** desh ani **rasam, ikdar** zhe dastur as bati asta **hesas** hieli. Kimon **mumkhin** hiw haw ghrom chom as udhrimanaw khasip wal'a zhe ne khasip wal'a krom garaw ghrihin pariw. **Project Director –PMU as hidayat** as mutabekan, PMU as E zhe S as mahirin, Dist'rik ani sihatas Gad'herak (DHO), zhe BHU ani Med'ikel gad'herak shisa Bal'us'a Mocan Phon'd as **nikrani/wal' as nikrani** Karin. DHO past C'atraw apaw del dai gheri noa'aw krom as zhaga as nisbat una s'oi aaw, hawta an du t'em zhaga una ita jiel jabki desh ani BHU una krom garaw gheri sawzaikas phon'd as krom as har adua **wal'** hin. Adhe asta shen'hen' ki mutalka E&S gad'herakak sawzawaw **wal'moc** mashbara diaw (CSC) ai E&S as krom garaw E&S sawzaikas barauna har mastrukasa **pesh raft as report as zimadar** hieli hiw. CSC mastrukaaw **pesh raft repot'** as **jaiza** Ghrihikas gheri tasa **tasik** karikani pis't'awo **consolidated repot** PMU as del

10. Masrugh thawaikas phon'd

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No'aw krom as gheri sawzaikas marhala as watuna shen'hen' ki sawzek zhe operation as t'emuna BHU as nasen Kal'as'a ghrom chom as khas ajat zhe khadshat as hatya jiai, Kal'as'a mocan som masruphiat as zhe mashbara as bati ek phon'd sawzek bo zaruri shiaw, Kal'as'a istrizhon zhe warek kamzor/pasmandah grup jesa ki akhabiran zhe maazur. Zhaga 4 as tor una dita masruph thawaikas tajwiz kada phon'd no'aw shiaw.

Zhaga 4: Masrugh thawaikas phon'd

| Is'mar | Nis'an kada grup | Masruph thawaikas mozu | Masruph thawaikas Tharika | T'em/ Tadad | Zhaga |
|--------|---|--|---|---|---|
| 1 | Purus' Kal'as'a ghrom chom ani grup an (Kra'ka', Anish, Bru'n'a' zhe Patua shek ghrom chom) an jus kamzor grup an | Sawzaikas krom an taphsil, GRM, zhe isa feedback zhe mashbara an bati sawzala channels. Istrizhon zhe warek kamzor grup an mutalek kia asta masla khas kai BHU warek una zha zhalikas masla zhe sawzaikas krom an barauna rai ghriik | Grom chom as marakha | Saw kai, 2 marakha | At 2 different locations in Bumburet |
| 2 | Istrizha Kal'as'a ghrom chom ani grup an (Kra'ka', Anish, Bru'n'a' zhe Patua shek ghrom chom) an som jus kamzor grup an | Sawzaikas krom an taphsil, GRM, zhe isa feedback zhe mashbara an bati sawzala channels. Istrizhon zhe warek kamzor grup an mutalek kia asta masla khas kai BHU warek una zha zhalikas masla zhe sawzaikas krom an barauna rai ghriik | Grom chom as marakha an | Saw kai, 2 marakha(Kra'ka'i patua shek istrizha grup an bati ek mushtarka FCD marakha gheri Anishai zhe bru'n'a'i istrizhon grup an bati ek mushtarka marakha | Ek ta ghrom Kra'ka' ego ghrom Anish una |
| 3 | Kal'as'a ghrom chom an | Ghrom chom as sawalat zhe khadshat desha karikas bati Hamish rawta sawzaikas krom pura hik una zha | Sawzala GRM channel an zariauna khas mocas som(Ghrom chom lewel una) | Hawta whar marakha zhe har adua as buniyad una sawzaikas marhala pura hikuna zha Tasa bati PMU una, contact as jus'il'a point(moashrati mahir) zimadar hiw | BHU Mumuret |

| Is'mar | Nis'an kada grup | Masruph thawaikas mozu | Masruph thawaikas Tharika | T'em/ Tadad | Zhaga |
|--------|--|---|--|---|-------------|
| 4 | Kal'as'a ghrom chom an | Maalumat phazhik | Sawzaikas krom as pesh raft as thara har adua update, kia asta badeli, yao bo t'em ghri gheri ghrom chom as thara tawaku asarat phazhin pariw ori. | Hawta wha rmarakha/har adua as buniyad una sawzaikas marhala as t'emuna. | BHU Mumuret |
| 5 | Sawzawaw t'im (Khasip wal'a zhe ne khasip wal'a) | Us't'ik nisik as hesasiat, Kal'as'on tan usul, ikdar, yakin zhe tharika an izat | Jhonikas marakha | Hawta whar buniyad una D&SC/PMU t'im as zariauna sawzaikas marhala as mocai | BHU Mumuret |

Masruph thawaikas bati shama phon'd rhuaw onik as thara no'aw krom as gheri sawzaikas krom shama mondr yakini karik bhaaw ki Kal'as'a moc phaisila karikas amal una ucutu thi shamil hin, tasi khadshat desha Karin ori, gheri no'aw phon'd as gheri sawzaikas pura marhala una tasi munfarid nokta e nazar as thara citin pariw ori.

11. Shikhayat khulaikas phon'd

Pura s'atal'a shikhayat KP-HCIP sihatas shikhayat khulaikas phon'd (GRM) una pashaun pariw ori te jaiza zhe ijazat as amal ani pis't'awo rhuaw onin pariw. T'ikadar zhe moashi zhe mahuliati mahir GRM brosher as dizain, tayari zhe dikas som justuna Kal'as'a /Urdu/anghrezi una GRM tarika kar as akasi karaw panaphleksis as tansib as zimadar hin. PMU Mahulati zhe moashi t'im zhe t'ikadar deshani kal'as'on zhe warek apaw diawan GRM as tarbiat asta deny ori zhe to jhonikas zhe khabar dikas bati Kal'as'a whar una c'hoteny. Adhe asta, PMU jiwaw/wal' hiaw an zhe janc karaw an t'im bo ziad wal' hin, zhe ama tharaki World bank as som mustakil buniat as thara phazhun pariw.

11.1. GRM as Daira kar

Shia GRM ghrom chom as shikhayat khulel, sihat as suktat una ilaj as bati iaw lafaz, zhe PCMCs as arakin, zhe krom karaw, zhe jus'il'a BHUs/RHCs una mutalka ghrom chom as shikhayat khulel. GRM jinsi takliph as zhe istrizhon khilaph una zulul (VAW), sudayakan khilaph una zulul (VAC) zhe maholiati zillat zhe moashi hiphazat as tarikan thara inharaph as ghenaw shikhayat asta tarjihi buniat una khulaun pariw zhe mukarar a t'em una karin pariw. Adhe asta, GRM Peshawar, Nowshera, zhe Swabi zhe Haripur as KPHCIP amal as zhaga zhe zilla past c'atraw (BHU Mumuret) as som just d'aran una nuksan zhal'il'a 16 zilla cover kariw.

11.2. Shikhayat karik zhe to khulaikas bati tajwiz kada phon'd

GRM sihat as sukat (BHUs RHCs), mutalka, PCMCs, tibi amle zhe kamzor ghrupan som just ghrom chom as mocan zha zhal'aikas bati mumkhin had una zha mocan bo s'oi hiw, krom as bas' ghriaw an som just PCMCs, zhe ghrom chom ani moc GRM zhal'ek ghrihikas bati muktaliw kesman asan ceinals

as ist'imal karik bhan oria, shaya silsila una, muktaliw cenels an nishandehi kai shian zhe te shikhayat khulaikas amal una zhal'ahikas muktaliw ishnyahari an bati intizamat karin, ko ki isa thara PCMCs zhe deshani ghrom chom as GRM una zhal'ik bo karik una yawan milaw hiw. Adhe asta PMDU portel as zaria una onlain shikhayat khulaikas krom kariw dai zhe KP-HCIP sihat as bati krom kariw dai shen' ki zhal'ik bas' Android una <https://play.google.com/store/apps/details?id=com.govpk.citizensportal&hl=en&gl=US>

IOS <https://apps.apple.com/pk/app/pakistan-citizens-portal/id1439885831>

| Subai liwel | | |
|---|------------------------------|---|
| S.# | Shikhayat sariaikas cenenl | Tajwiz kada ikdamat |
| 1 | Shikhayat/mashbara as d'haba | PMU-KPHCIP Dawtar zhe mukama sihat as dawtar una thaun pariw dai |
| 2 | Moc as | Desh ani kazi (purus' zhe istrizha awduin) thara PMU moashi iphazat as mahir zhe d'airektoret' una DD rawta (Shikhayat ghriaw fokal moc as tor una) zhe sihat sekretariet una ek MIS as gad'herakanan (shikhayat gad'herak as tor una). |
| 3 | Imel | Khas imel (khabar GRCs as pi s'uber/pis'taw o sawza un pariw)KPHCIP as dawtar una moashi hiphazat garaw t'im as muc'a hiw oria zhe har adua/hawtawar as buniat una MIS as som husul hiaw shikhayat phazhiw oria . |
| 4 | Websait' | www.hciphealth.org.pk or www.hciphealth.org.pk (GRCs elan hikani pis't awo sawuz hiw. |
| 5 | Ghaderak Wazir shehri Portal | Ek gezhi akaunt' PCP una sawzaun pariw khas kai KPHCIP program as bati. |
| 6 | phun | (Tol phri lambar) fokal moc har adua/hawtawar buniad una HCIP dawtar (sihat as chelak) una shikhayat sel zhe MIS as hisa as som shikhayat grihik/karardat as surat e hal sariel. |
| 7 | Whats-app# | Istrizhon zhe purus'on shikhayat as bati gezhi gezhi khas watsapp lambar. |
| 8 | Cot'ala as zaria una | PMU-HCIP (sihat as chelak)dawtar as pata |
| Zilla liwil | | |
| 1 | Shikayart/mashbar as d'haba | DHO dawtar una |
| 2 | Zilla lewel MIS | HCIP as raw shikhayat karikas bati value added dashboard isi som MIS- officer as thara muc'a grihiw. |
| 3 | Shikhayat as kitab | DHO dawtar una |
| Sihat as khislas suklat /ghrom chom lewel | | |
| 1 | Shikayart as dhaba | Jus'il'a BHUs/RHCs as ghrom chom una thaun pariw. |
| 2 | Shikhayat as kitab | BHUs/RHCs una thaun pariw |

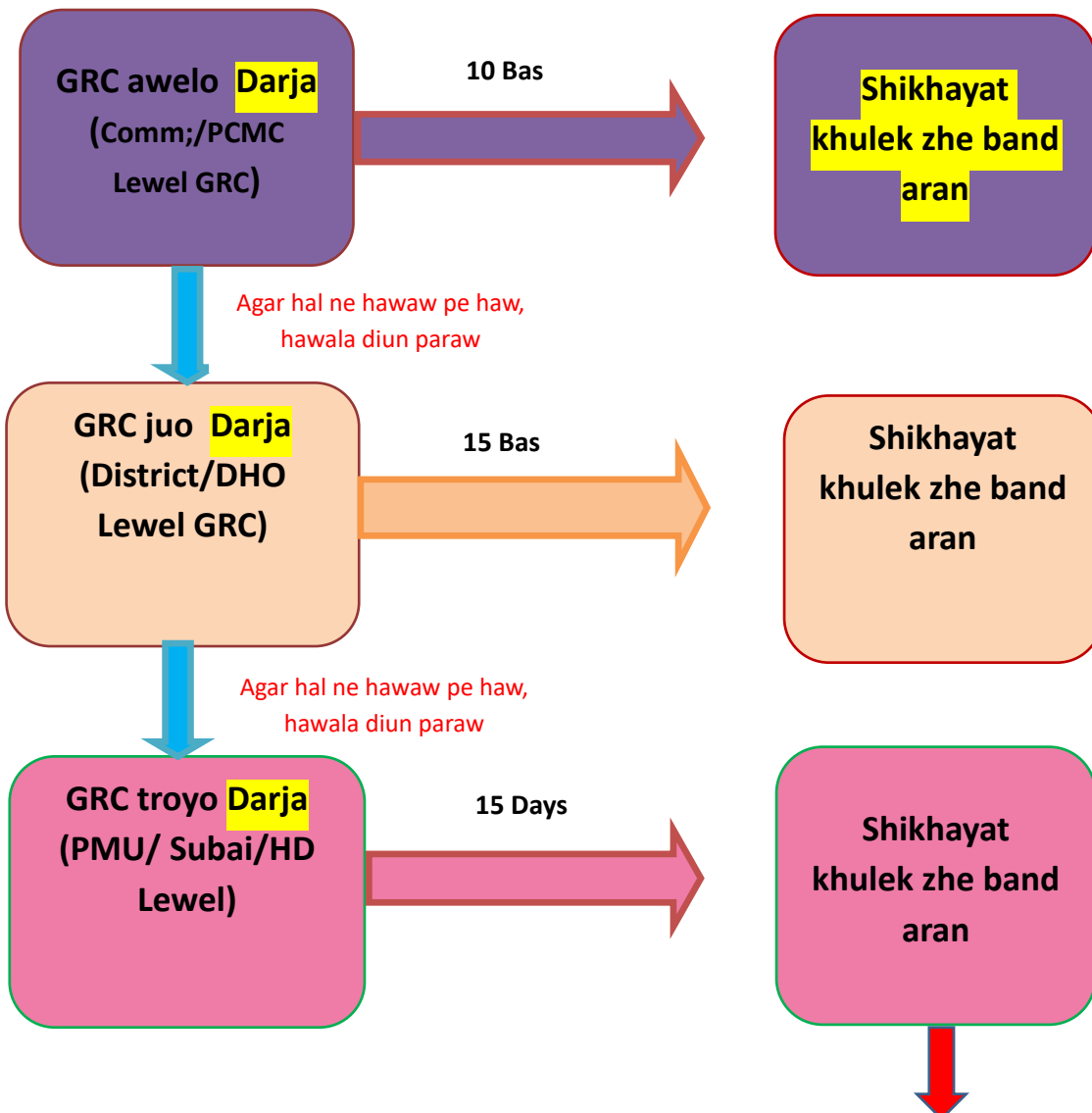
| | | |
|---|---------------------------------|--|
| 3 | Troyo pat'i | (laka shen' taur una PCMCs as chairman, ghrom chom ani ghad'erakan, CBOs, istrizhon tanzim NGOs) te KPHCIP sihat as chelak as kai shikhayat karin dai. |
| 4 | Sihat mukama ani krom garaw moc | Tan field visite as mocai ghrom chom ani purus'/istrizh korm karikas mutalek shikhayat karik una suklat den. |

a. GRM as D'hanc

Shikhayat bo rhuyan lewel una hasil karik hiw se shikhayat karaw as hatya bo zhalik bas, lekin hal ne hiaw shikhayat o ghona kai higer lewel as GRC as hatya anzaun pariw, jesa ki shikil 1 una pashai shiaw.

- Darja 1--- PCMC(Jus ek purus' zhe ek istrizha Qazi desh ani ghrom chom as namaindagi kariw dai)/Ghrom chom lewel ani shikhayat khulaikas kamet'i
- Darja 2 --- Zilla lewel ani shikhayat khulaikas kamet'i
- Darja 3---Krom intizam karaw chelak/Sihat as mukama(Dairekt'oret' zhe Sekrit'ariet')-lewel una(Subai Lewel)

Shikil 1. Bo rhuyan lewel as som GRM as d'hanca



Agar hal ne pe aran haw



12. Maalumat tha dranek

PMU muashrati zhe mahuliati t'im shama mondr yakini sawzahi kas bati zimadar hin ki gheri sawzaikas as krom as bara una pura maalumat prus' zhe sahi mani tor una kal'as'a zhe warek ghrom chom an mocan deshani Kal'as'a whar una zhe Urdu una pashaun pariw ori, isi khadshat desha karin pariw, zhe ajati badeli karIn pariw phon'd una/t'ikadaran muhaida una isa maksat as bati.

IPP rhuaw onikas amal una saphai zhe deshani kal'as'a ghrom chom ani moc zhe warek bas' ghriaw adhe asta ucutu thi hisa ghrihikas bati, deshani kal'as'a zhe urdu whar una IPP c'hotala po'n' as elan as zaria una maalumat diun pariw, World Bank as maalumat una zhal'ikas palisi as shama khojiw dai ki pura maalumat no'aw krom ani bas' ghriawan zhe nuksan zhal'ila moc(kura an pi haw)zhe ghona paimana una awam as bati hiw ori. Tarjuma ani pis't'awo, IPP cot'ala krom as websait' zhe asa mutabekan WB as websait' una pashaun pariw.

13. IPP Rhuaw onikas kharca

IPP ruhaw oni kas bati kharca as andaza lagek zhaga 5 no'aw dai shiaw.

Zhaga 5: IPP ruhaw oni kas bajat

| S.# | Krom | Tadad | Pon'dirak (PKR) | Remarks Warek mondr |
|----------------|---|-------|-----------------|--|
| 1 | IPP c'ot'ala po'n' as urdu una tarjuma. | 1 | 200,000 | Saw pun'dirak milaw kai=Rs.200,000/- |
| 2 | c'ot'ala po'n' as urdu una tarjuma. | 1 | 300,000 | Saw pu'dirak milaw kai=Rs.300,000/- |
| 3 | Urdu zhe kal'as'a whar awdu ai krom zhe GRM maalamat karawan brosher as printing | 1000 | 100,000 | Rs. 100 x 1,000 = Rs 100,000/- (one brochure per Rs.30) |
| 4 | BHU zhe ghrom chom as warek mashur zhaga ai pashaikas bati panaphleksis | 15 | 225,000 | Rs. 15,000 x 15 = Rs 225,000/- (one panaflex per Rs.15,000) Propose size is 6ft x 8ft. |
| Saw kai | | | 825,000 | |

Warek asta cot'ala po'n' 1: Bas' ghriawan mashbara as khulasa/ Focus Group Discussions

Isi desh ani mocan krom as tayari as amal una Kal'as'a mocan som ek thi FGDs karin paraw, zhe warek asta bas' ghriawan mocuna peruk mukama an gad'herakanan khususi DHO zhe MS DHQ Aspatal past c'atraw as som ek thi zhe FGDs hawaw. Saw kai sat FGDs /mashkulgi zhe jhonaw mocan mashkulgi aran tal'ei 52 moc zhe 46 istrizhon som pura 98 moc hisa aghri an . Deshani Dastur rhuaw thai istrizhon (khas kai patua shekh ghrom chom ani istrizhon som) tasi som gezhi gezhi marakha hawan take istrizha azadi as thara BHU una gheri sawzaikas krom an barauna tan rai zhe **khadshat** maik bhaan. Ziada tar maalamat una, istrizha khas kai kal'as'a istrizha purus' phucaw an som mashkulgi karik yao **int'erwiw dikuna lac/ bihik mehsus** ne kariman aini, shen'hen' mamilat una moc zhe istrizh phucaw awdu ek thi istrizha kal'as'a ghrom chom ani mocan som marakha aran.

PCMC as krom garawan zhe BHU una krom garawan (Kal'as'a istrizha LHV's an som) som mashbara

Tara pariawan kromai sawin **dhaira kar** zhe mashbarai ijlas as maksat as barauna mai aan. Tara pariawan shurushtyu kai aan ki te tan mondr den zhe BHU Mumuret as gheri sawzaikas kroman mocuna asarat an thara drungar mashkulgi Karin.

AVDP as krom garaw, Ishpata News Network as CEO zhe awelaaw wazir akliati umur as mutabekan 7 ani ghri 9 ghrom ani mocan BHU Mumuret sihat as khial as **khedmat** hasil karikas thara **munhasir**

aan. Mumuretai saw **abadi** 8741 shian zhe emi 1197 dur shian, tasi mocaw 245 dur shian, tal'ayo 1175 kal'as'a moc aan tasi **ausat** durai apaw diaw 7.7 moc aan (September 2022 Ishpata News Network zhe AVDP as zariauna kai shian durai apaw diaw survey as mutabekan)

BHU Mumuret mail'a abadian bati shase ek mi desh ani sihat as khial as suklat shiaw. BHU una 50 ani o ghii 60 una zha lahaz har adua aya indai. Tasi mocaw 15 ani ghri 20 zha kal'as'a hin dai. Shate **lahaz** kas ki halat kharab hin dai teo RHC En'hen' 16 kilu mit'er BHU Mumuret as pi desha shiaw yao DHQ aspatal C'atraw 28 kilu mit'er desha shiaw tara hatya hutin dai. Tara zhal'ikas bati 3 ani ghrii 4 gant'a laghiw dai. RHC En'hen' zhalikas bati 2 ganta laghiw dai, zhe En'hen'ai phond shohon kharab ki tasi wajhen dai **kiraya** asta ziat ghriin dai isa som just lahazan hatya bo **mushkil** hiw dai. Te saw LHV kura ki BHU una krom Karin dai tasi mondr shen'hen'ki sihat as suklat ne hikas wajhen dai shen'hen' ki istrizahon zhe puruz'on awduin Doctor ne hik zhe dawai an kami, ne hik yao **muzduran khedmat** as kami as wajehen Kal'as'a moc yao warek ghrom chom aw apaw diaw **ilaj** as khedmat as bati sihatas suklat En'hen' yao DHQ aspatal past C'hatraw parikuni majbur hin dai.

Kura ki tara aini te amaan ki d'aran ita BHU ani pis't'aw dai digha' bo kharab kai shiaw, se ne ta BHU ani d'aran pi s'umber zhe pis't'aw sihat as hiphazat as khedmat mutasir araw zhe neo apaw diaw ghrom chom khas kai kal'as'a moc mutasir araw ko ki nuksan hul'a digha' BHU ani pis't'aw hisa una ashis. Shaya silsila una, gheri sawzaikas krom as **bazahir** BHU as thara kia ghona pharak ne pal'aw, shen'hen' ki, BHU as biana sarak una ishnyahari jikas/histikas wajhen dai ticak masla hiw. Ik she pahak una nawatsi ya o BHU as udriman kawa ki zhaga **mehdud** shiaw tara masla hiw. Isa **elawa**, ia istrizhon bati khas kai BHU iaw patuon bati adhek wat hatya privacy ya o parda as masla asta paida kariw agar pi warek deshaw krom garaw pi alon haw. Gheri sawzaikas krom as mocai be ajat ishnyahari **geshi** kari kas thara (agar pi sahi tharika una **geshi** ne shian how)kal'as'a ghrom chom as bati khas kai BHU as pis't'aw digha' as tada kis'il'a c'hetr (upujaw gharibi)as bati masla paid kariw. Shaya silsila una, BHU as krom garaw as ghenaw, aam be ajat ishnyahari ek **pharka warana** jiuni nis'ana (TMA as genaw jus'il'a) una histin pariw dai TMA to adhe asta **geshi** kariw to, **tibi** be ajat ishnyahari an bati BHU as udhrimana jhun'kikas khus' shiaw. Awel ta shen'hen' ki **tibi** be ajat ishnyahari khus'ai jhun'ki talai mi thaun pariw dai. Matlab shen'hen' ki tibbi be ajat ishnyaharian hatya kia khas intizam ne shiaw. Gheri sawzaikas krom as mocai muzduran (Agar desh ani bianai pe haw) Kal'as'a istrizha **zemindar** an hatya **razdari** as masla paida Karin kura ki tan c'hetrai krom Karin dai. Hisa ghriaw **mazid** asta mai aan ki BHU as pis't'aw chelak una gheri sawzaikas **mamuli lewel** ani krom as hatya jiai, udhru'n' ya **halagul** as **masla** paida hikas bo **mamuli** yao ne hikas **barabar imkan** hin koki BHU as nasen dur 300 ani ghri 500 **mit'er** una zha shian. Hisa ghriaw khas kai Kal'as'a istrizha LHV shisa mondras thara **zor** pron ki Desh ghrom chom ani moc **khasip wal'a**(Misri) zhe ne **khasip wal'a mazdur** an awduin bati citin pariw ori **take** Kal'as'a ghrom chom as bati us't'ik nisikas **hesasiat** as kia asta **masla** as pi bac hiun pariw. Agar ki Desh ani **intizamia** as desh ani jus'il'a hiphazat karaw desh ani bianaw mocan zhe kasawan phon'd pashaikas bati aan, lekin **t'ikadaran** krom garawan zhaga ani desh **ani usul**, us't'ik nisik zhe **ikdar** an barauna **adhe asta hesas** hieli. Kal'as'a istrizha LHV an shama asta **darkhas** aran ki nuksan zhal'il'a digha'a's hutal'ai awelaaw hutal'a as (Simet' zhe **Shul'a as plates** saw kai, 4 phut' **simet'** zhe 3 phut' **shul'a as plate an tor una**) pi ziad hieli take BHU as pis't'aw chelak una c'hetr ai krom garaw istrizha **zemindar** iw dai baro una asta **mehphuz zhe mehphuz** mehsus Karin ori.

Mazeed shen'hen' ki, ghrom chom as ghenaw shama mondr **highlight** aran ki **agarca** shaya t'em una d'aran bo nuksan ne zhalaaw, **albata iw dai baro** una bo nuksan as **khatra** shiaw. Lihaza te mashbara pron ki d'aran as **zaria** agar sahi tharikaan **sambhal** karik hawaw haw ne **siriph** sihat as suklat iw dai baro una hiaw nuksani as pi bac Karin pariw **balke** sihat as suklat as nasen apaw diaw ghrom chom asta.

FGD marakha as akheruno, hisa ghriaw purus' zhe istrizha awdu d'akthar an tez zhal'ik as darkhas aran. Kal'as'a LHV khas kai Kal'as'a istrizhon bati gezhi krom garawan apaw diuni as bo zarurat as thara mashkul hawan koki te tan dastur zac hikis zhaga as nom BHU Mumuret as zhaga una Bashali ya Bashalhenyi tarji diman aini, delivery table as zhal'ik, emergency light zhalik gheri mamuli OT zhe tasa zaruri saman ne hikis hatya jiai BHU ani tharaw RHC una upgradation.

Desh ghrom chom ani istrizhon som Mashbara

Jins as mutalek masala jhonikas bati, PMU Sihat t'im una istrizha asta shamil araw. Ghrom kra'ka', Anish, Bru'n'a, zhe Kandisar una desh ani istrizhon som gheri Tsatruma ghrom una patua shek istrizhon som mashbarai marakha an/FGDs aran tara tartib as mutabekan 2,8,7 zhe 27 istrizha tan rai, bihik (agar kia shiaw pe haw) jhonikas bati shirkat aran zhe BHU Mumuret una gheri sawzaikas phon'd as krom as mutalek tarjihah. Isa elawa, desh ani 2 moashrati krom garaw Kal'as'a istrizhon zhe istrizha numainda jesa ki cermen wilij konsiler an som gezhi inte'erwiw asta aran take te gheri sawzaikas phon'd as krom as hatya jiai tasi rai, tajwiz, zhe khadshat (agar kia shian haw) hasil karik una prus't tharika una shamil karik hiw ori.

Hisa ghriaw istrizhon kai BHU una phon'd, daira kar, zhe gheri sawzaikas phon'd as krom as barauna maun paraw. Kal'as'a istrizhon som mashbarai marakha an mocai, Muktaliw zhagai saw hisa ghriaw BHU as pis'taw chelak una d'aran una nuksan zhal'il'a digha' gheri sawzaikas khair makdam aran. Te gheri sawzaikas krom positive andaz una jien dai; Kal'as'a istrizha amaan ki BHU Mumuret Zhaga una ek mi sihat as suklat shiaw awelo abel' una te tara parin dai medical ilaj as bati. Te saihat as suklat as pi mutmain aini albata te Kal'as'a istrizhon bati gezhi krom garaw an apaw diuni as bes' suklat as darkhas aran te ziada tar tan dasturi suklat bashaluna zac hikis bati pariman aini, d'akthara an hik, dawai, eksira mashin, ultra-saund as suklat. Te mazid asta mai aan ki nuksan zhal'il'a digha' d'aran as pis't'awo am shil'a sihat as khial as suklat una kai nawats ne hawaw koki ia BHU as pis't'aw chelakuna shiaw. Gheri sawzaikas phon'd as krom as mocai, te itla pron ki isa wajhen dai ne ta har aduaw sihat as khial as khedmat mutasir hin neo K'al'as'a istrizha zhe BHU una iaw Patua mutasir hin.

Te FGDs as mocai kas khas khadshad an zikir aran te sawzaikas saman an bekaida dumping, sawzaikas krom as mocai zhe pis't'awo sawzaikewew be ajat ishnyahari khulek ya ne hikis barabar yao bo mamuli lewel una udhru'n' zhe c'ik pak as masla ashis se tasi mutabekan mutasir ne hin koki nasen dur bo desha shian. Te mazid amaan ki Kal'as'a istrizhon hatya parda o kia masla ne hiw koki ia tasi mamul as mutabekan ne shiaw albata, Patua istrizha o gheri sawzaikas kromas mocai istrizhon razdari yakini sawzaik una tahaphuzat an izhar aran shaya zha ki desh ani muzdur an pi asta. Juo desh ani phon'd pashawaw an hikis zhe Mumuret desh una desh ani security as moujudgias barauna purit'imad aini. Albata khas kai istrizhon bati ne zhal'ik hikis intihai mamuli bihik as elawa, ya sawzaikas ishnyahari sahi tharika an dump ne hawan haw, gheri shama shen'hen' gheri sawzaikas krom as mocai be ajat ishnyahari s'oi khus'ai zhe gorges ai ne histik. Troyo, gheri sawzaikas krom as mocai tichak wat hatya privacy as masla paida hiw khas kai Kal'as'a zemindar istrizhon hatya te BHU as pis't'aw chelak una Fasal as c'hetr ai krom Karin dai. Te mazid aman ki agar desh ani Kal'as'a muzduran pe Gheri sawzaikas kromai aghrian haw shemi masla mazid kam ya khul hin.

Gheri shen'hen' ki, Patua shek istrizha ghrom chom ani mocan (tan rhu lawai) khial ashis ki gheri sawzaikas krom as mocai sahi parda/privacy hieli yao gheri sawzaikas zhaga ban kareli.

Ek desh ani moashrati krom garaw Iran Bibi zhe istrizha wilij kosiler Shaira izhar e khial aran ki Mumuret Kal'as'on zhe Patuon tanasub tartib una 25% zhe 75% shiaw. Awdu ghrom chom aw moc mukamal tor una BHU Mumuret as sihat as khial as khedmat as thara munhasir aan. Te tajwiz pesh aran ki gheri sawzaikas krom desh ani marwaja dastur karigar an mutabekan dizain Karin pariw ori

koki BHU Kal'as'a ghrom chom una shiaw to kasawan **markaz** jos'iun pariw dai. Te gheri sawzaikas kromas mocai **privacy yakini** sawzaikas **mazid** mashbara pron. Gheri sawzaikas kromas elawa, te Kal'as'a istrizhon hatya **prus't' wal'ikas whan'** zhe krom garawan **apaw diuni** sawzawaikas bati **mazid darkhas** aran. **Te mazid** amaan ki gheri sawzaikas krom **tichak noiyatan** zhe isa pi s'umber **zikir** kada ek kimon an elawa kia maholiati ya maoshtrati khatra paida ne hin. Te shisa mondras thara zor pron ki Desh ani bainaw elaw desh ani muzduran **tarji** diun pariw ori gheri t'ikadaran krom garaw Kal'as'on desh ani usul, us't'ik nisik as ikdar zhe marwaja tharika an barauna hesas hieli. Shaira ucutu **numaında hikas** wajhen amaaw ki digha'as hutal'ai **ek shohon warek** Karin pariw ori take iw dai baro una iaw d'aran una ia **mutasir** mo hiw ori. Gheri sawzaikas krom as elawa, awdu istrizha ghrom chom ani **numaında** BHU as RHC una **apgredešen** as **darkhas** pron koki takriban 8741 **Momal'a abadi** khali BHU as thara **munhasir shiaw**. **Te mazid** asta amaan, agar BHU **apghret'** ne karik bhaan haw zaruarat ani **ziad bes'** as zarurat shiaw, shen'hen' ki istrizhon bati gezhi krom garawan apaw diuni, **d'iliweri t'ebel**, altra saund mashin, eksira mashin, 24/7 siahatas khial as khednat shen'hen' suklat diun pariw ori.

Thamam marakha una FGDs ai hisa ghriaw **tasdik** aran ki BHU una shikhayat as shen'hen' kia **moisar nizam** ne shiaw. Tara iaw zhe moc tan **ashani** shikahayat BHU una aan tasi krom garawan kai maiman aini ya istek t'emo DHO dawtar una zhal'iman aini. Hisa ghriaw khas **kai moasrati** krom garaw an zhe ghrom chom ani **numaında** an **as a wilij konsiler aam tor una zhe khas** tor una zor pron take kia asta masla t'em una mi hal Karin pariw gheri **janjal hik** ani bac hiun pariw.

Kal'as'a zhe Patua shek istrizha awdu thi mashbarai marakha FGDs ai **ucutu** thi hisa aghrian gheri **no'aw** shian masla an som rhuaw on khas kai BHU una gheri sawzaikas phon'd as kormas mocai paida hin. **No'aw dai** shian **aham khadshat** zhe PMU as **jawabat**.

| Is'mar lambar | Istrizha bas' ghriawan ghenaw uprala khadshat | PMU as jawabat |
|---------------|--|--|
| 1 | Gheri sawzaikas krom as mocai istrizha menu/law/lahaz as nakil wa harkat una parishani pal'aw khas tor una agar ishnyahari BHU as udriman darwaza ani bian istun pariw ya o BHU as udriman mehdud zhaga as som. | Gheri sawzaikas marhala as macai istrizha me'nu /lahaz as asani as thara zhal'ek yakini sawzahikas bati, t'ikadar sawzahikas intizamia as phon'd as zariauna sawzaikas paband hiw. |
| 2 | Gheri sawzaikas mocai desh ani kal'as'a moc an nowkari ne diun pariw. Agar ki isi purus' ziada be ruzghar an. | Tarjihi tor una desh ani t'ikadar as khedmat griun pariw. Shen'hen' ki, t'ikadar desh ani mulazimat as paida karikas bati desh ani muzduran khedmat gri hikas muhaida as teht una paband hiw. |
| 3 | Gheri sawzaikas krom an mocai sawzaikas be ajat ishnyahari BHU as nuksan hul'a pis't'aw d'igha' as tada Kal'as' ghrom chom an c'hetrai ne histin pariw | T'ikadar sawzaikas intizamas phon'd as zariauna sawzaikas paband hiw zhe sawzaikas be jat ishnyahari prus't' kai khus'ai histiw. |
| 4 | Sawzaikas sait' pal'gechi grio privacy yakini ne sawzek hiw. | Gheri sawzaikas zhaga yata band Kareli yao shehri krom as mocai privacy yakini sawzaikas bati arilak tsadhar jaun pariw. |

Desh ani purus' ghrom chom ani mocan som mashbara

5 zhe 6 zhoshi mastrukasa Kra'kra', Anish, Brun'a' zhe kandirsar an raw ghrom ai hiaw kal'as'a zhe patua shekh awdu an som ghrom chom ani moc krom garaw an som FGDs hawaw. Kura ki tara aini te krom as bara una khas kai isa ishnyahari an som just d'aran zhe FGDs as maksat as barauna **khulasa** diun paraw. Te zhaga ani apaw diawan kai BHU as ehmiat as barauna anga aran ki ia ek gezhi sihat as suklat shiaw se Mumuret desh una 9000-8500 as pi bo **abati** as zarurat pura kariw dai. Pura abadi as mocaw 25-20% kal'as'a aan zhe thaul'a 75% patua aan. Main pai shiaw ki abadi sihat as hiphazat as chelak as tada 9-7 khas ghrom an som just BHU Mumuret as s'oi bo c'hutyak ghrom chom una apaw deny dai. Te **inhisar** as **wazahat** aran ki kai as ta te tan yao tasi baba bayasi **tibi ilaj** as zarurat hiw dai haw tasi awelo **nokta nazar** isa sehat as chelakas as pi tibi ilaj ghriik hiw dai. **Ta ham**, **daymi** lahazi/**kas** as surat una ghrom chom an moc zhe istrizha awdu Mumuret ani 18 kilo miter desha E'he'n' as zhaga una RHC una parielik hiw dai. Sarakan kharab bo shum alat as wajen tara zhal'ikuna 2 ani 3 gant'a grihiw dai se o lahaz as bati bo kimat zhe geran hiw dai. A ya zha ki, aam tor una mushkil zac karikas **pesh nazar** una, lahaz sidha BHU aspatal past C'atraw pariw dai kia bar pi tharaw mail'a desh ani sihat as suklat as zariauna hutin pe paraw haw. Te adhe asta mai aini ki agarca d'arani s'uber zhe pis'taw una BHU as gehnaw dita sihat as khial as khedmat peruk shase mi ki d'aran as noksanat (BHU as pis'tow d'igha) mamul as sihat as khayal as khedmat mutasir ya o mutasir ne kai ais ta ham isa elawa adhek bo zaruri khadmat asta shian, khas kai purus' zhe istrizha awdu d'akt'haran hik, zac karikas **mezas** som **leber** kamra, dawai, altra sawund, zhe eksira as suklat, 24/7 khadmat hik zaruri. BHU Mumuret as desha zhaga as wajen d'akt'haran badeli tan hiw dai isa wajen te bar bar DHO as dawtar as pi adhe desh ani d'akt'haran **mukarar** karikas darkhas deny dai.

Gheri sawzaikas krom as mocuna, te saw isa mondr as tasdsik aran ki **bazahir** Desh Ghrom chom ani moc, yani Kal'as'a zhe patua shekhan thara kia asar ne hiw koki te chutyak **paimana** una sawzaikas krom jieny dai, khas kai Kal'as'a mocan thara isa **asar** ticak hiw koki parda as kia masla ne hiw, koki te rhu ne l'aweny zhe har aduaw **buniat** as thara deshani bianaw moc/kasaw an som **aksar** mashkulgi Karin dai. Isa **barakas**, patua shekhan amaan ki **gheri sawzaikas** krom as mocai **arzi green-sheet**, **kia mushkilat ne thi zhal'ik**, **privacy** yao **parda yakini** sawzaeli yao sawzaikas whan' prus't' tharikaan band karik bhaik. Shama shen'hen' thi udrhu'n' bo kam hiw (koki whan' bat wal'a zhe dhen'ta) ya o c'ik pak koki dur BHU **imarat** as pi ticak desha whan' una shian. Te isa **bihikas** barauna amaan ki kawa sawzaikas be ajat ishnyahari BHU as pis't'aw digha' as som shiaw C'hetrai ne histeli ya o sawzaikas ishmyahari BHU as biana ne histeli koki ia ne khali BHU una zhal'ik **cis't'el** **balke** BHU as biana sarak trang zhe ia deshani ik parik una **rukawat'** sauz hiw.

Saw puruz'on marakha una FGDs una hisa ghriaw shisa mondr as thara zor pron ki **gheri sawzaikas** krom as mocai t'ikadar as krom garaw kal'as'a ghrom chom as deshani us't'ik nisik, **usulan** zhe **ikdar** as barauna s'umber mina hesas hieli. Isa pi lh'asik as bati hisa ghriawan **mashwara** pron ki khasip wal'a zhe ne khasip wal'a awdu krom garaw khedmat hasil kareli. Ia ne khali BHU una iaw deshani istrizhon bati askani zhal'ik **yakini** sawzel balke t'ikadar as bati kharca una **moisar** hiw. **Arzi rozgar/** desh as muzduri as **moka paida** kariw zhe desh ani us't'ik nisik, **usulan** zhe **ikdar** as **hiphazat** una yawan hiaw **sabit** hiw.

BHU una kurei munasib ya o munazim shikhayat zhe jawabi tharika kar das ne shian to FGDs marakha una taphsili bez as mocai saw hisa ghriaw an kai mai shiaw. Te **kia tehriri shikhayat as tajruba** ne aran, te to phaida mand acitan zhe ajhonan. Te tan **tajruba** amaan ki kai asta tasi kia shikhayat hiw dai to te ashas thara BHU ani sihat as khial thawaw krom garawan kai mai aini. Shaya khial una, te masbara pron ki shikhayat as ek **numasib nizam** am tor una BHU una zhe khas tor una gheri sawzaikas kroman mocai hieli. Te **wazahat** aran ki gheri sawzaikas krom as **baujud** una tasi muktaliw mamilaan barauna shikhayat shian lekin khas khai BHU una suklat as kami as barauna (shen'hen' ki tharaw cot'ala ai mai shian).

Gheri sawzaikas krom an elawa, te isa mondr as thara zor pron ki isi warek asta **aham** darkhas Bal'us'a mocan phon'd una shamil kareli te iwdai baro una citikas bati **ehkam** an bati sawzai shian. FGDs as Marakha una wareg asta hisa ghriaw an zariauna mai shiaw shen'hen' ki.

- Puruz' zhe istrizha awdu d'akt'haran hikas **tarjahi makami** d'akt'haran **mukarar** kareli **take** Mumuret as whan' una pura t'emuna hik **yakini** sawzaun pariw.
- Ajati dawai as bo **mekdar** una hik.
- Sihat khial as suklat as khedmat 24/7 sawzaeli take masroof kasikas khatra ani l'hasik hiw khas kai lahaz an bati zhe kasikas bo kharca as bacat se ziada tar kal'as'a apaw diaw an zhe warek asta patua mocan bati bo jaraik ne bas'.
- BHU una LHV as tor una istrizhon **amla an mulazimat taake khas** kai Kal'as'a ghrom chom istrizhon thara **pura Karin** pariw. Kal'as'a ghrom chom un bo sabak mail'a istrizha aan zhe krom khojin dai.
- Apgret' hula lahaz kasauni as suklat hik se RHC **E'n'he'n'** zhe DHQ C'atraw zha zhal'aikas sarak as bo ziat **kharab** halat una kasik bhaaw ori.
- Kal'as'a istrizhon bati gezhi wat' khas kai BHU una krom garawan apaw dikein.
- Krom **paida** karikas bati biana mulk as zhagauna desh ani krom garawan (khasip wal'a zhe ne khasip wal'a awdu) **khedmat** hasil kareli take dehsani mocan hatya adhek wat hatya asta haw **rozgar as moka** paida hiw.
- Nuksan hul'a digha' as biri se shonja 12 inch shiaw to d'ang kareli take iw dai baro una shen'hen' kia nuksan as pi hiun pariw.
- Eksira mashin zhe altra saund mashin dek phori tor una hangami khedmat dikas bati.
- **Majmuyi** taur una, BHU RHC una apgret' kareli **abadi** as **inhisar**, desha awatai, ghrom chom ani mocan **gurbat** **khas kai** kal'as'a apaw diaw hatya jiai.

Jhonaw mocan Mashkulgi (KIIs)

- Jhonaw mocan mashkulgi tasa mocan som karin paraw te mutalika bas' ghriawan edara yao Kal'as'a som jus ghrom chom as numaidagi kariman aini. KIIs as maksat gheri sawzaikas krom as **nauiat** as bara maalumat, rai, zhe **shunakht** sariiek ashis. Ek jhonaw as ghenaw mail'a khadshat yao **tazawiz** (khas kai gheri sawzaikas krom as pi warek) warek an genaw **munakis** karin paraw, zhe isa krom as bati asi darkhas as ek shakal hawan. Emi saw BHU as **nuksan** hul'a d'iga' geri sawzahikas krom as himayat aran. Hakikat una, awelaw wazir akliat an mamila an som mashkulgi as moca (tasa talok kal'as'a ghrom chom a som shiaw) te darkhas aran ki d'aran as **mamul** as pariauw zhaga (zaria) paint zhaga as hip hazat karin pariw ori yao isa **ruh mud** diun pariw ori se iw dai baro una BHU as imarat zhe warek tada dur zhe c'hetr astta isa raw d'aran as ugas pi bac karik una yawan milaw hiw. Us't'ik nisik as hesasiat zhe tahaphuzat as hatya jiai, se gheri sawzaikas phon'd as kormas bati desh ani krom garawan khedmat hasil karik zhe deshani bianai krom hikas suratuno hesasiat as tajwiz praw. Te darkhas aran ki kal'as'a ghrom chom una sabak mail'a istizhon gona tadad shiaw tasi **medikal** **una tarbiati/diploma** diun pariw ori. Take desh ani kal'as'a ghrom chom as istizha tan Bal'us'a mocan yawan hik ban. Isa hawala una te aman ki takriban 90 % istizha met'rik kada an zhe bo 16 sabak as jamat una aan. Shaira ghrom as konsiler (tan ek kal'as'a) se BHU una ek gezhi **lebar kamra** ya o bashalhenyi (desh ani dasturi zac hikas zhaga) as **upgredeshan** as darkhas

araw. Se desh ani krom garaw as bati ruziasan as **muka** dikas bati asta shama darkhas kariw dai. Gheri sawzaikas krom an zhe gheri sawzaikas krom an elawa jhonaw moc am tor una shemi mashbaar zhe darkhas aran.

- Gheri sawzaikas krom as mocai sawzaikas zhaga pal'gechiun pariw ori,
- Sawzahikas ishnyhari as jikas motor zhe **musapheran** an bati **trephik** as masla ani bac zhe khas kai istrizhon bati BHU una asani as thara zhal'ik yakini sawzaikas bati Sawzahikas ishnyahari an jikas intizam karelik hiw.
- Sawzahikas be ajat ishnyahari sahi tharikaan khuek.
- Deshani Sarkar as **numaidagan** am tor una BHU zhe khas tor una gheri sawzaikas krom as mocai ek **muasir** shikhayat as nizam sawzaikas darkhas aran.

Kal'as'a us't'ik nisik, **usul** zhe ikdar as barauna t'ikadar as krom garaw an hesas sawzahikas **tazwiz**.

- Digha' as Biri bo karelik hiw se pis'tawo iaw d'aran sahii thawek baaw ori kal'as'a istrizha numainda as darkhas
- BHU RHC una **apgret'** karin pariw ori.
- Desh ani d'akt'haran purus' zhe istrizha awduin hik yakini sawzun pariw ori take d'akt'haran saw t'em hik yakini hiw.
- BHU una kal'as'a istizhon bati gezi **lebars** kamra sawza una pariw ori.

Cot'ala Po'n' 2: Hisa ghriawan phirist

| LIST OF PARTICIPANTS (Stakeholder/ Community Consultation) Khyber Pakhtunkhwa Human Capital Investment Project/ PMU-Health Department | | | | |
|---|--|--|------------------|---|
| Venue: <u>Village Sheikhhan Deh</u> | | | | |
| S.# | Name of Participant | Status/Designation | Village/District | S |
| 1 | Dr. Shahzad Shahzad Hakeem ul Quade | MS Dttc Hosp Ex Dttc | Chitral Lower | J |
| 2 | Dr. Fayaz Ali - Rooni | Dttc Chitral Lower | Chitral Lower | |
| 3 | Dr. Ikram ulah Khan | Project Director HECP | | |
| 4 | Naeem Khan | Proc. Specialist KP-HECP | | |
| 5 | Dr. Salim Saifullah | Public Health Coordinator PCMC BHU Bumburyai Chitral | Chitral Lower | |
| 6 | Dr. Shahid Ahmad | TB-control officer Chitral TOBPC | Chitral Lower | |
| 7 | Dr. Malik Khan | Exp coord - d | Chitral Lower | |
| 8 | محمد علی | رئیس امور صحت | شیخان دہ | |
| 9 | Abdul Majid | ex. Nazim | Sheikhhan Deh | |
| 10 | عبدالرشید | Chairman PCMC | شیخان دہ | |
| 11 | نور علی | موسس ورثہ | شیخان دہ کلان | |

LIST OF PARTICIPANTS
(Stakeholder/ Community Consultation)

Khyber Pakhtunkhwa Human Capital Investment Project/ PMU-Health Department

Venue: *Shahzada Khan - Chowk / Betak / Krakal*

| S.# | Name of Participant | Status/Designation | Village/District | SI |
|-----|---------------------|---------------------|-----------------------------|-----|
| 1 | <i>Rahima Bibi</i> | <i>WO President</i> | <i>Krakal Chitral Lower</i> | |
| 2 | <i>Zareen Gul</i> | <i>WO member</i> | <i>" "</i> | |
| 3 | <i>Nisa Gul</i> | <i>WO member</i> | <i>" "</i> | |
| (4) | <i>Shahida Bibi</i> | <i>WO member</i> | <i>" "</i> | |
| (5) | <i>Sara</i> | <i>" "</i> | <i>" "</i> | |
| 6 | <i>Gulshan Ara</i> | <i>" "</i> | <i>" "</i> | |
| (7) | <i>Sania</i> | <i>" "</i> | <i>" "</i> | (C) |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |



Mashbarai marakha/ FGD PCMC ani mocan som zhe aan BHU una krom garaw (2 Kal'as'a LHV an som



Mashbarai marakha / FGD Kra'ka' ghrom una Kal'as'a ghrom chom ani mocan som

Cot'ala Po'n' 3: Mashbarai mashkulgian Phut'u/ FGDs **Munakit** aran



Kal'as'a hisa ghriaw "hisa ghriawan phirist" una dastakhat Karin dai se istrizhon talim as lewel pashel dai.



Mashbarai marakha / FGD Patua shek ghrom chom ani istrizhon som



Mashbarai marakha / FGD Patua shek ghrom chom ani puruz'on som



Mashbarai marakha / FGD Ghrom Anish zhe Brun'a' ghrom chom ani istrizhon som



FGD Ghrom Anish zhe Brun'a' ghrom chom ani istrizhon som



**Aklat an Mamilas
awelaaw Wazir as som
Jhonaw mocan
Mashkulgi. Se Kal'as'a
ghrom chom ani asta**



**District Health Officer
(DHO) past C'atraw zhe
MS DHQ aspatal C'atraw
as som Jhonaw Mocan
Mashkulgi**



**Chairman Village Council
– Mumuret as som
Jhonaw mocan
Mashkulgi**



Chief Executive Officer (CEO) Ishpata News (Pvt), Luke Rehmat Moashrati krom garaw asta tasa som jhonaw mocan Mashkulgi. Se Kal'as'a ghrom chom ani asta.



Mumuret desh ani Moashrati krom garaw istryzha Iran Bibi a som jhonaw mocan Mashkulgi zhe sihat as t'im as grup phut'u



Tehsil Municipal Administration – Mumuret ani gad’herakan som Jhonaw mocan Mashkulgi



Mumuret desh ani istrizha Wilij Konsiler Shaira Bibi a som Jhonaw mocan Mashkulgi



BHU Mumuret as pis't'aw dhiga' as hatya nuksan



BHU as pis't'aw chelak ani ek warek **manzar**, kis'ikas zemin pashel dai. Zahiri Sihat as khial as suklat as pis't'aw digha' as ghen d'aran as uk ik **aam mondr**--Mumuret

Phut'u mucik mocai buchum dhen'taw ugas zaria Pashel dai, d'aran as ugas aam phon'd asta pashel dai (zariauna saihat as khial as suklat as ghen yao BHU Mumuret as ghen pariw dai

Annexure 4: Questionnaire (English Version)

Community Consultation Questionnaire
Rehabilitation of Flood Damaged Basic Health Unit - Bumburet in Kalash Valley - District
Chitral

Project Brief: GoKP is implementing the KPHCIP with support from the World Bank to improve utilization of quality health and education services in refugee hosting districts of KP. The project development objective is to improve availability, utilization and quality of primary healthcare and elementary education services.

Due to recent flood damages in KP, the project plans to support the provincial government in rehabilitating flood damaged primary health care facilities, including BHU Bumburet.

The BHU Bumburet was partially damaged during the recent floods. According to our information the Kalasha people (community of Bumburet) mainly depend on this facility for healthcare.

Objective of the Consultation:

The purpose of conducting consultation meetings/ FGDs, is to (i) seek your feedback about the planned rehabilitation work, (ii) record any suggestions you may have and (ii) any concerns you may wish to put on

| | |
|-------------------------------|--|
| Date of Consultation/ FGD | |
| Facilitator/ Interviewer name | |

| | |
|---|--|
| Respondent(s) Name/ Community | |
| Respondent description (position, occupation, etc) | |
| Venue: (BHU/ village/ community, etc) | |
| Sex: Male/Female | |

| | |
|---|---|
| 1 | How many villages/communities depend on the BHU Bumburet for medical treatment? |
| 2 | To your knowledge, how many Kalasha peoples' households and other communities' households (if any) are living around this BHU? |
| 3 | How often do you or someone in your household visit the BHU Bumburet for availing medical services/ facilities in a year? |
| 4 | Have you or someone in your household ever had to travel outside Bumburet for healthcare services? If so, where to and how do you get access there? |
| 5 | What are your views on the quality of healthcare services provided by the BHU prior to its partial damage in the recent floods? |
| 6 | To what extent do you think the recent floods have impacted the provision of health services to the local communities, particularly the Kalash? |
| 7 | In your view how many Kalasha people and communities will be impacted due to rehabilitation activities in the BHU? (Probe: how and in what ways?) |
| 8 | During rehabilitation work in the BHU, to what extent do you think the resident Kalasha people will be affected in getting medical treatment or in any other aspect? (Probe: in what ways?) |
| 9 | What are the specific concerns for the community, particularly women during rehabilitation work in the BHU? (Probe: privacy, access, getting medical treatment during the work on the BHU etc.) |

| | |
|----|---|
| 10 | What are your concerns about any environmental and social impacts of the project particularly during rehabilitation activities? Please describe both positive and negative impacts. |
| 11 | Do you think the BHU staff and contractors who will be working on the BHU rehabilitation need to be sensitized to the cultural practices and beliefs of the local community? If so, can you suggest any measures that should be considered to safeguard local culture and norms during rehabilitation activities? |
| 12 | Are you aware of any channels to raise grievance/complaints at the BHU? If so, have you ever lodged a complaint (Probe: what was their experience, was it resolved, how long did it take) |
| 13 | Is there anything else you would like to share about the BHU's facilities and services considering the expected rehabilitation of the BHU? (Probe: Any additional information?) |

Annexure 5: Questionnaire (Urdu Version)

کمیونٹی کنسلٹیشن سوالنامہ

سیلاب سے متاثرہ شدہ بنیادی ہیلتھ یونٹ کی بحالی - کالاش ویلی - بمبوریت- ضلع چترال

مختصراً پراجیکٹ: خیبر پختونخواہ کی حکومت پناہ گزینوں کی میزبانی کرنے والے اضلاع میں معیاری صحت اور تعلیم کی خدمات کے استعمال کو بہتر بنانے کے لیے عالمی بینک کے تعاون سے KPHCIP کو نافذ کر رہی ہے۔ پروجیکٹ کی ترقی کا مقصد بنیادی صحت کی دیکھ بھال اور ابتدائی تعلیم کی خدمات کی دستیابی، استعمال اور معیار کو بہتر بنانا ہے۔

کے پی میں حالیہ سیلاب سے ہونے والے نقصانات کی وجہ سے، پراجیکٹ کا منصوبہ ہے کہ سیلاب سے تباہ شدہ بنیادی صحت کی دیکھ بھال کی سہولیات کی بحالی میں صوبائی حکومت کی مدد کرے، بشمول BHU بمبوریت۔

حالیہ سیلاب کے دوران BHU بمبوریت کو جزوی نقصان پہنچا تھا۔ ہماری معلومات کے مطابق کالاشہ کے لوگ (بمبوریت کی کمیونٹی) بنیادی طور پر صحت کی دیکھ بھال کے لیے اس سہولت پر انحصار کرتے ہیں۔

مشاورت کا مقصد:

مشاورتی میٹنگز/FGDs کے انعقاد کا مقصد ہے (i) بحالی کے منصوبہ بند کام کے بارے میں آپ کی رائے حاصل کرنا، (ii)

| | |
|--|---|
| | مشاورت/ FGD کی تاریخ |
| | سہولت کار / انٹرویو لینے والے کا نام |
| | جواب دہندگان کا نام/ کمیونٹی |
| | جواب دہندہ کی تفصیل (مقام، پیشہ، وغیرہ) |
| | مقام: (BHU/ گاؤں/ کمیونٹی، وغیرہ) |
| | جنس: مرد/عورت |

| نمبر | سوالات |
|------|--|
| 1 | کتنے گاؤں/کمیونٹیز طبی علاج کے لیے بی ایچ یو بمبورٹ پر انحصار کرتی ہیں؟ |
| 2 | آپ کے علم کے مطابق، اس بی ایچ یو کے ارد گرد کتنے کالاشوں کے گھرانے اور دیگر کمیونٹیز کے گھرانے (اگر کوئی ہیں) رہ رہے ہیں؟ |
| 3 | آپ یا آپ کے گھر کا کوئی فرد سال میں کتنی بار طبی سہولیات حاصل کرنے کے لیے بی ایچ یو بمبوریت جاتے ہیں؟ |
| 4 | کیا آپ کو یا آپ کے گھر کے کسی فرد کو صحت کی سہولیات/خدمات حاصل کرنے کے لیے کبھی بمبریٹ سے باہر سفر کرنا پڑا ہے؟ اگر ایسا ہے تو کہاں اور کیسے جاتے ہیں؟ |
| 5 | حالیہ سیلاب میں BHU کے جزوی نقصان سے پہلے صحت کی سہولیات/خدمات کے معیار پر آپ کے خیالات کیا ہیں؟ |
| 6 | آپ کے خیال میں حالیہ سیلاب نے مقامی آبادیوں بالخصوص کالاش کو صحت کی سہولیات/خدمات کی فراہمی کو کس حد تک متاثر کیا ہے؟ |

| | |
|----|---|
| 7 | آپ کے خیال میں بی ایچ یو میں بحالی کی سرگرمیوں کی وجہ سے کتنے کیلاشا لوگ اور کمیونٹیز متاثر ہوں گی؟ (تحقیق: کیسے اور کن طریقوں سے؟) |
| 8 | بی ایچ یو میں بحالی کے کام کے دوران، آپ کے خیال میں کالاہہ کے رہائشی لوگ طبی علاج یا کسی اور پہلو سے کس حد تک متاثر ہوں گے؟ (تحقیق: کن طریقوں سے؟) |
| 9 | بی ایچ یو میں بحالی کے کام کے دوران کمیونٹی، خاص طور پر خواتین کے لیے کیا مخصوص خدشات ہیں؟ (تحقیقات: پرائیویسی، رسائی، بی ایچ یو پر کام کے دوران طبی علاج کروانا وغیرہ) |
| 10 | خاص طور پر بحالی کی سرگرمیوں کے دوران پروجیکٹ کے ماحولیاتی اور سماجی اثرات کے بارے میں آپ کے خدشات کیا ہیں؟ براہ کرم مثبت اور منفی دونوں اثرات کی وضاحت کریں۔ |
| 11 | کیا آپ کو لگتا ہے کہ BHU کے عملے اور ٹھیکیداروں کو جو BHU بحالی پر کام کریں گے، مقامی کمیونٹی کے ثقافتی طریقوں اور عقائد کے بارے میں آگاہی دینے کی ضرورت ہے؟ اگر ایسا ہے تو کیا آپ کوئی ایسے اقدامات تجویز کر سکتے ہیں جن پر بحالی کی سرگرمیوں کے دوران مقامی ثقافت اور اصولوں کے تحفظ کے لیے غور کیا جانا چاہیے؟ |
| 12 | کیا آپ بی ایچ یو میں شکایت/شکایات اٹھانے کے لیے کسی چینل سے واقف ہیں؟ اگر ایسا ہے تو کیا آپ نے کبھی شکایت درج کرائی ہے (تحقیق: ان کا تجربہ کیا تھا، کیا اسے حل کیا گیا، اس میں کتنا وقت لگا) |
| 13 | کیا آپ بی ایچ یو کی متوقع بحالی کی روشنی میں BHU کی سہولیات اور خدمات کے بارے میں کچھ اور بتانا چاہیں گے؟ (تحقیقات: کوئی اضافی معلومات؟) |

Annexure 6: Detail of Flood Affected Healthcare Facilities

| S.# | Name of Health Facility District | Type of Damages | | |
|--------------------|----------------------------------|--------------------|-------------------|-------------|
| | | Completely Damaged | Partially Damaged | Grand Total |
| 1 | Abbottabad | 4 | 6 | 10 |
| 2 | Charsadda | | 4 | 4 |
| 3 | Chitral Lower | | 9 | 9 |
| 4 | Chitral Upper | 1 | 5 | 6 |
| 5 | D. I. Khan | 3 | 19 | 22 |
| 6 | Dir Lower | | 7 | 7 |
| 7 | Dir Upper | | 15 | 15 |
| 8 | Karak | | 13 | 13 |
| 9 | Kohistan Lower | 4 | 3 | 7 |
| 10 | Kohistan Upper | 1 | 4 | 5 |
| 11 | Kolai Palas (Kohistan) | | 3 | 3 |
| 12 | Kurram Upper | | 1 | 1 |
| 13 | Lakki Marwat | 2 | 7 | 9 |
| 14 | Nowshera | | 4 | 4 |
| 15 | Shangla | | 5 | 5 |
| 16 | Swat | | 15 | 15 |
| 17 | Tank | | 23 | 23 |
| Grand Total | | 15 | 143 | 158 |